

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015428-2022>

Contract

## **Data Collection System Replacement**

Regulator of Social Housing

F03: Contract award notice

Notice identifier: 2022/S 000-015428

Procurement identifier (OCID): ocids-h6vhtk-02f145

Published 1 June 2022, 7:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Regulator of Social Housing

Level 1A - City Tower, Piccadilly Plaza

Manchester

M1 4BT

#### **Email**

[procurement@rsh.gov.uk](mailto:procurement@rsh.gov.uk)

#### **Telephone**

+44 1615282624

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**National registration number**

United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/regulator-of-social-housing>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Data Collection System Replacement

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Regulator of Social Housing (RSH) seeks to appoint a contractor to provide a data collection system to improve and replace its current NROSH+ application. The contractor will be required to develop, test, deploy, host, support and maintain the replacement data collection system.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,390,677

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48100000 - Industry specific software package
- 48333000 - Contact management software package
- 48482000 - Business intelligence software package
- 48611000 - Database software package
- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services

- 72212610 - Database software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72266000 - Software consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

RSH seeks to appoint a contractor to provide a data collection system to improve and replace its current NROSH+ application. The contractor will be required to develop, test, deploy, host, support and maintain the replacement data collection system, which will be used by the organisation to meet its existing and potential future data requirements, allowing RSH to fulfil its role as a regulatory body in the most effective manner. The value of the procurement is based on the maximum term of the system development and support contract, being 8 years in total.

### **II.2.5) Award criteria**

Cost criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents. / Weighting: 100

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-027096](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Softwire Technology Ltd

1st Floor Gallery Court, 28 Arcadia Avenue

London

N3 2FG

Country

United Kingdom

NUTS code

- UKI - London

National registration number

03824658

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,390,677

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=694494481>

GO Reference: GO-202261-PRO-20242025

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Regulator of Social Housing

Level 1A - City Tower, Piccadilly Plaza

Manchester

M1 4BT

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/regulator-of-social-housing>

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Cabinet Office

70 Whitehall

London

SW1A 2AS

Telephone

+44 2072761234

Country

United Kingdom

Internet address

[www.cabinetoffice.gov.uk](http://www.cabinetoffice.gov.uk)