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Planning

## DWP Disaster Emergency Payment Service (DEPS)

Department for Work and Pensions

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-015419

Procurement identifier (OCID): ocds-h6vhtk-0342e1

Published 1 June 2022, 5:13pm

### Section I: Contracting authority

#### I.1) Name and addresses

Department for Work and Pensions

Caxton House, Tothill Street

London

SW1H 9NA

#### Email

[Lydia.Chung@dwp.gov.uk](mailto:Lydia.Chung@dwp.gov.uk)

#### Country

United Kingdom

#### NUTS code

UK - United Kingdom

#### Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

Buyer's address

<https://dwp.bravosolution.co.uk/web/login.shtml>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://dwp.bravosolution.co.uk/web/login.shtml>

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

Economic and financial affairs

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

DWP Disaster Emergency Payment Service (DEPS)

Reference number

pqq\_28887

#### **II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of this Expression of Interest is to invite representatives from potential supplier organisations to register their interest to participate in the upcoming tender DWP Disaster Emergency Payments Service (DEPS). The contract is due to commence on the 1st December 2022.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 66172000 - Financial transaction processing and clearing-house services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

DWP expects to follow a one stage Open Market Tender process. Estimated timeline:

Tender Publication: 23 June 2022

Supplier Clarification: 23 June 2022 – 8 July 2022

Supplier Proposal Response Deadline: 25 July 2022

Evaluation of Supplier Responses: 1 August 2022 – 24 August 2022

Outcome Notification to Supplier: 22 September 2022

Contract Award: 4 October 2022

Go Live: 1 December 2022

The potential solution must be able to support DWP with a payment infrastructure to address a catastrophic event which prevents DWP from preparing and issuing payments files. The Department could be vulnerable to external risk such as cyber security threats which could result in the estate environment not being able to access the data and potentially unable to process and create the payment files. The potential solution which will be operating outside of DWP estate is crucial for the Department's risk mitigation strategy.

In general, DWP makes on average 2.5m customer payments per day, to a value of over £3bn per week. We are obliged to ensure that payments are credited to customer accounts on the due date, early or late payments cannot be tolerated. The secure, timely payment of benefits to our vulnerable customers is critical to DWP's business.

All potential solutions must be:

- Able to meet Industry Standards for Security Best practice, ISO 27001, Cyber Essentials Plus, FSA Security and Web Content Accessibility Guidelines 2.1
- Able to provide Management Information for reconciliation and audit purposes;
- Compliant with UK payment scheme(s) (e.g. BACS) rules and payment formats;
- Capable of operating nationally and be available for other Government Departments including Department for Communities and Scottish Government.

The duration of the contract is expected to be 36 months with 2 x 12 month optional

extensions.

If you are interested in participating in the upcoming tender, please register your interest on Jaggaer (reference: pqq\_28887) by 12:00, Friday 10 June 2022.

Link to register: <https://dwp.bravosolution.co.uk/web/login.shtml>

#### **II.2.14) Additional information**

The Expression of Interest is being published in advance of a potential upcoming opportunity however suppliers should be aware that DWP is not committed to, nor guarantees a procurement at this stage. An Invitation to Tender will be issued should DWP proceed to a procurement. DWP reserves the right to withdraw or amend any intention to proceed to procurement stage at any time. Failure to register

#### **II.3) Estimated date of publication of contract notice**

23 June 2022

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.