

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015407-2024>

Contract

## **TC1130 - Provision of services to improve database accuracy, credit checking and tracing services for Council Tax and NDR**

Manchester City Council

F03: Contract award notice

Notice identifier: 2024/S 000-015407

Procurement identifier (OCID): ocds-h6vhtk-03ea7e

Published 15 May 2024, 10:51am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Manchester City Council

Floor 5 (Mount Street Elevation),, Town Hall Extension, Albert Square

Manchester

M60 2LA

#### **Contact**

Mrs Louise Causley

#### **Email**

[louise.causley@manchester.gov.uk](mailto:louise.causley@manchester.gov.uk)

#### **Telephone**

+44 1612344287

**Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.manchester.gov.uk>

Buyer's address

<http://www.manchester.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

TC1130 - Provision of services to improve database accuracy, credit checking and tracing services for Council Tax and NDR

Reference number

DN666592

**II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

Provision of services to improve database accuracy, credit checking and tracing services for

Council Tax and NDR split in to the following lots:

Lot 1:

- The provision of discount review services for council tax.
- The provision of credit reference checks for debt collection (including propensity to pay and vulnerability) and tracing facilities for absconders who have council tax debts and parking debts.
- The provision of review services in respect of the New Homes Bonus for council tax

Lot 2:

- The provision of review services to identify new domestic dwellings not included on the council tax database

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £53,970

## **II.2) Description**

### **II.2.1) Title**

Discount Review, Credit Reference Checks, Review Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79221000 - Tax consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

- The provision of discount review services for council tax.
- The provision of credit reference checks for debt collection (including propensity to pay and vulnerability) and tracing facilities for absconders who have council tax debts and parking debts.
- The provision of review services in respect of the New Homes Bonus for council tax

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 20

Quality criterion - Name: Carbon Neutral and Environment / Weighting: 10

Price - Weighting: 50

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Review Services for new domestic dwellings

Lot No

2

**II.2.2) Additional CPV code(s)**

- 79221000 - Tax consultancy services

**II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

**II.2.4) Description of the procurement**

- The provision of review services to identify new domestic dwellings not included on the council tax database.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 20

Quality criterion - Name: Carbon Neutral and Environment / Weighting: 10

Price - Weighting: 50

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-021655](#)

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

TransUnion International UK Ltd

One Park Lane

Leeds

LS3 1EP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £47,970

---

**Section V. Award of contract**

**Lot No**

2

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

14 May 2024

**V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Destin Solutions Ltd

Unit 5 Albert Edward House

Preston

PR2 2YB

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,000



---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court (England, Wales and Northern Ireland)

The Strand

London

WC2A 2LL

Country

United Kingdom