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Tender

Leisure Management System

Gedling Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-015391

Procurement identifier (OCID): ocds-h6vhtk-02c392

Published 5 July 2021, 3:30pm

Section I: Contracting authority

I.1) Name and addresses

Gedling Borough Council

Civic Centre, Arnot Hill Park, Nottingham

Arnold

NG5 6LU

Contact

Cory Walters

Email

procurementbdc@bolsover.gov.uk

Telephone

+44 1246242582

Country

United Kingdom

NUTS code

UKF - East Midlands (England)

Internet address(es)

Main address

<https://www.gedling.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/gedling.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Leisure Management System

Reference number

GBC/90/2021

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Tenders are invited from suitably qualified firms for the supply, delivery, database migration, installation, staff training and commissioning of an integrated leisure management and point of sale software solution for Gedling Borough Council. Gedling Borough Council (GBC) run 5 leisure centres including wet and dry facilities and a theatre in Gedling, Nottingham. The current leisure management system installed since 2013 is Omnico, Clarity Live. It is anticipated that the implementation of the new system will improve the customer experience by providing online self-service portal facilitating joining, bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.2) Additional CPV code(s)**

- 48445000 - Customer Relation Management software package

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

Tenders are invited from suitably qualified firms for the supply, delivery, database migration, installation, staff training and commissioning of an integrated leisure management and point of sale software solution for Gedling Borough Council. Gedling Borough Council (GBC) run 5 leisure centres including wet and dry facilities and a theatre in Gedling, Nottingham. The current leisure management system installed since 2013 is Omnico, Clarity Live. It is anticipated that the implementation of the new system will improve the customer experience by providing online self-service portal facilitating joining,

bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

+ 3 +2 + 2 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 August 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

16 August 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Gedling Borough Council

Arnold

Country

United Kingdom