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Planning

Provision of Health & Wellbeing Services

NATIONAL GRID UK LIMITED

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2021/S 000-015388

Procurement identifier (OCID): ocds-h6vhtk-02c38f

Published 5 July 2021, 3:14pm

Section I: Contracting entity

I.1) Name and addresses

NATIONAL GRID UK LIMITED

Grand Buildings, 1-3 Strand

LONDON

WC2N5EH

Contact

Matthew Parker

Email

matthew.parker@nationalgrid.com

Telephone

+44 07975236700

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.nationalgrid.com/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Electricity

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Health & Wellbeing Services

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

National Grid are seeking to select a partner for the a range of Health and Wellbeing Services. This can be broken down into 4 key areas; Occupational Health, Employee Assistance Programme, Physiotherapy and Psychological Health Pathway (Mental Health).

II.1.5) Estimated total value

Value excluding VAT: £650,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75122000 - Administrative healthcare services
- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

A.) National Grid are seeking to select a partner for the a range of Health and Wellbeing Services. This can be broken down into 4 key areas; Occupational Health, Employee Assistance Programme, Physiotherapy and Psychological Health Pathway (Mental Health).

1. Occupational Health - We require delivery of a professional health and wellbeing service through a team of health professionals and support functions. The provider MUST have SEQOHS accreditation for Occupational Health Services. National Grid should receive access to a lead Occupational Health Physician alongside a team of Occupational Health and Wellbeing Advisers. The general scope of services includes but is not limited to; Management Referrals, Fitness for work assessments, Absence management advice and support, Health Surveillance, Management of rehabilitation processes and guidance into relevant care pathways provided by both National Grid or through external services, Individual lifestyle and behaviour change advice, Storage and/or management of current and historic employee's medical records, On site health related risk assessments, Specialist pandemic planning and support, Creation of documentation packs for Ill Health Retirement and Income Protection Cover, Neurodiversity support/diagnosis.

2. Employee Assistance Programme - We require an Employee Assistance Programme to support employees to identify and resolve critical concerns that may affect job performance. The services will be available to all National Grid UK employees, including those on Salaried Fixed Term Contracts. It will not be available to agency staff or other contractors to National Grid. The provider should deliver services to Employee Assistance

Professionals Association (EAPA) or equivalent standards for confidentiality, ethics and quality. The general scope of services includes but is not limited to; free hour telephone support, assessment and counselling line covering, Emotional support, Financial advice and debt management, Legal information and guidance, Carer guidance and advice, inc children & elderly dependents, Management support, Substance abuse support, Bullying & harassment support, Bereavement support (delivery may be in an employees home), Marital and relationship support. The scope also includes structured short-term psychological interventions, Critical Incident Support, Training.

3. Physiotherapy - We require a physical rehabilitation programme that delivers a reduction in incidence of musculoskeletal ill health through a strategy of proactive prevention and management. We would expect this to be delivered by a combined service of bespoke behaviour change programme and effective treatment options that achieve fast and sustained return to function. These services will be available to all National Grid employees in the UK.

4. Psychological Health Pathway (Mental Health) - We require a psychological health pathway that delivers risk-based interventions for employees suffering mild / moderate mental illness. We would expect this service to work in close conjunction with Occupational Health and EAP services, from which referrals would be made. The focus of the programme will be to enable employees to remain or return to work whilst receiving a range of cost-effective interventions that will return them to full function.

B.) Indicative Tender Timelines

To support the resource and planning of interested parties National Grid have outlined an indicative timetable below. Please note this is not binding and subject to change.

- PIN Issued: 05 July 2021
- PIN Closed: 10 Aug 2021
- PQQ Issued: Early Oct 2021
- PQQ Closed: Late Oct 2021
- RFP Issued: Early Dec 2021
- RFP Closed: Mid Jan 2021
- Contract Award: Q2 2022

C.) Pre- request to be eligible to participate

In order to participate in this tender, you must be registered on the Achilles Utilities Vendor Data Base (UVDB) system. UVDB is used to pre-qualify our suppliers to ensure they meet the minimum legal and regulatory requirements in order to contract with National Grid.

UVDB is the utility industry pre-qualification system, used by the utilities sector in the UK to manage risk within the supply chain and comply with EU regulations. Joining UVDB as a supplier provides your organisation with an opportunity to showcase your capabilities and access multiple contract opportunities by completing a single Pre-Qualification Questionnaire (PQQ). UVDB is used by many utility buyer organisations.

If you are already registered with UVDB you only need to register under UVDB code 2.6.8.1 (Occupational Health Services)

If you are not currently registered this can be done by registering at:

<https://www.achilles.com/community/uvdb/>

Further to the enclosed PIN, please indicate your expression of interest and confirmation of registration under the UVDB code 2.6.8.1 (Occupational Health Services) by emailing:

Matthew.parker@nationalgrid.com

You must be registered on UVDB in order to receive the Pre-Qualification documentation and participate further in the tender process.

II.2.14) Additional information

If you require any further information in relation to this PIN please contact:

matthew.parker@nationalgrid.com

II.3) Estimated date of publication of contract notice

1 July 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

10 August 2021

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English