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Contract

## **ID 3486674 - DfI - Strangford Lough Ferry Service Ticketing System**

Department for Infrastructure

F03: Contract award notice

Notice identifier: 2022/S 000-015383

Procurement identifier (OCID): ocids-h6vhtk-0325fd

Published 1 June 2022, 3:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department for Infrastructure

Clarence Court, 10-18 Adelaide Street

BELFAST

BT2 8GB

#### **Contact**

SSDAdmin.CPDfinance-ni.gov.uk

#### **Email**

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ID 3486674 - DfI - Strangford Lough Ferry Service Ticketing System

#### **II.1.2) Main CPV code**

- 50316000 - Maintenance and repair of ticket-issuing machinery

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

ID 3486674 - DfI - Strangford Lough Ferry Service Ticketing System. DfI Roads and Rivers is seeking an experienced Contractor to supply, install and provide backup support of an integrated ticketing system for use by Strangford Lough Ferry Service. The system will issue tickets and collect fares, capture and analyse ticket sales and reconcile income.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £142,990

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 30144200 - Ticket-issuing machines
- 48100000 - Industry specific software package
- 34980000 - Transport tickets

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

ID 3486674 - DfI - Strangford Lough Ferry Service Ticketing System. DfI Roads and Rivers is seeking an experienced Contractor to supply, install and provide backup support of an integrated ticketing system for use by Strangford Lough Ferry Service. The system will issue tickets and collect fares, capture and analyse ticket sales and reconcile income.

#### **II.2.5) Award criteria**

Quality criterion - Name: Qualitative Criteria / Weighting: 20

Cost criterion - Name: Quantitative Criteria / Weighting: 80

#### **II.2.11) Information about options**

Options: Yes

Description of options

Contract is for an initial period of 3 years with 2 optional extension periods of 12 months each available.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Open procedure

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-008035](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Contract

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

TRANSMACH SYSTEMS LIMITED

Unit D1

HARROW

HA1 2SP

Email

[parthiv@transmach.co.uk](mailto:parthiv@transmach.co.uk)

Telephone

+44 2088611946

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £142,990

Total value of the contract/lot: £142,990

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The successful Contractor's performance on this Contract will be managed as per the specification and regularly monitored (see Procurement Guidance Note 01/12 - Contract Management - Procedures and Principles). Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Notice of Unsatisfactory Performance and this Contract may be terminated. A central register of such Notices for supplies and services contracts will be maintained and published on the CPD website. Any contractor in receipt of a Notice of Unsatisfactory Performance will be required to declare this in future tender submissions for a period of three years from the date of issue of the Notice. It may also result in the contractor being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

UK

Country

United Kingdom