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Contract

Property and Commercial Property Insurance

London Borough of Sutton

F03: Contract award notice

Notice identifier: 2025/S 000-015381

Procurement identifier (OCID): ocds-h6vhtk-04a68e

Published 15 April 2025, 5:47pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Sutton

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

Contact

Mr Steve Hoy

Email

steve.hoy@sutton.gov.uk

Telephone

+44 2087705000

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.sutton.gov.uk/>

Buyer's address

<http://www.sutton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Property and Commercial Property Insurance

Reference number

DN744915

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Property Insurance and Commercial Property Insurance for the London Borough of Sutton, Royal Borough of Kingston and London Borough of Merton. There are four lots and bidders can apply for all lots.

Lot 1 Property Insurance for London Borough of Sutton, Royal Borough of Kingston and London Borough of Merton.

Lot 2 Commercial Property Insurance for the London Borough of Sutton

Lot 3 Commercial Property Insurance for the Royal Borough of Kingston upon Thames

Lot 4 Commercial Property Insurance for the London Borough of Merton

It is a requirement of this procurement that bidders must pay the London Living Wage to be considered for an award of a contract for any of the lots, including a combination of lots or all lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,136,613.41

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

This lot is for Property Insurance for London Borough of Sutton, Royal Borough of Kingston upon Thames and London Borough of Merton. It covers Material Damage, Business Interruption, Specified All Risks, Works In Progress (All Risks), Computer. The contract is for a period of three years (1 April 2025 to 31 March 2028) with an option to extend for a further two years.

It is a requirement of this procurement that bidders must pay the London Living Wage to be considered for this Lot, Lot 1.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend the contract for one period of 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

Commercial Property Insurance for the London Borough of Sutton including Material Damage and Business Interruption. The contract is for a period of three years (1 April 2025 to 31 March 2028) with an option to extend for a further (2) two years.

It is a requirement of this procurement that bidders must pay the London Living Wage to be considered for this Lot, Lot 2.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend the contract for one period of 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

Commercial Property Insurance for the Royal Borough of Kingston upon Thames, including Material Damage and Business Interruption. The contract is for a period of three years (1 April 2025 to 31 March 2028) with an option to extend for a further two years.

It is a requirement of this procurement that bidders must pay the London Living Wage to be considered for this Lot, Lot 3.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

4

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

Commercial Property Insurance for the London Borough of Merton, including Material Damage and Business Interruption. The contract is for a period of three years (1 April 2025 to 31 March 2028) with an option to extend for a further two years.

It is a requirement of this procurement that bidders must pay the London Living Wage to be considered for this Lot, Lot 4.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend the contract for one period of 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-032141](#)

Section V. Award of contract

Contract No

DN744915

Lot No

1

Title

Property Insurance for London Borough of Sutton, Royal Borough of Kingston and London Borough of Merton.

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Protector Insurance

Manchester

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,576,847.56 / Highest offer: £1,641,208.68 taken into consideration

Section V. Award of contract

Contract No

DN744915

Lot No

2

Title

Commercial Property Insurance for the London Borough of Sutton

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Contract No

DN744915

Lot No

3

Title

Commercial Property Insurance for the Royal Borough of Kingston upon Thames

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Fareham

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £429,382.10 / Highest offer: £446,907.90 taken into consideration

Section V. Award of contract

Contract No

DN744915

Lot No

4

Title

Commercial Property Insurance for the London Borough of Merton

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Protector Insurance

Manchester

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £88,489.37 / Highest offer: £106,015.17 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

London

Country

United Kingdom