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Contract

ICT Managed Services

Merseyside Fire and Rescue Authority

F03: Contract award notice

Notice identifier: 2026/S 000-015372

Procurement identifier (OCID): ocds-h6vhtk-065875

Published 19 February 2026, 3:43pm

Section I: Contracting authority

I.1) Name and addresses

Merseyside Fire and Rescue Authority

Merseyside Fire and Rescue Service Headquarters, Bridle Road,

Bootle

L304YD

Email

procurementmfrs@merseyfire.gov.uk

Telephone

+44 1512964000

Country

United Kingdom

Region code

UKD7 - Merseyside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.merseyfire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Fire protection and rescue services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Managed Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

MFRA requires a Supplier that has relevant expertise to deliver emergency service-specific and/or other risk critical applications.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £13,834,131

II.2) Description

II.2.2) Additional CPV code(s)

- 32410000 - Local area network
- 32420000 - Network equipment
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

ICT Managed Services. MFRA requires a Supplier that has relevant expertise to deliver emergency service-specific and/or other risk critical applications.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Awarded via CCS Framework RM6100 following a further competition.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 February 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Telent Technology Services Limited

Abel Smith House, Gunnels Wood Road

Stevenage

SG1 2ST

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

00703317

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,834,131

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Merseyside Fire & Rescue Authority

Service Headquarters, Bridle Road, Bootle

Liverpool

L30 4YD

Telephone

+44 1512964000

Country

United Kingdom

