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Contract

## **NHS South Yorkshire ICB Barnsley - Pain Management Service**

NHS South Yorkshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-015363

Procurement identifier (OCID): ocids-h6vhtk-04599b

Published 14 May 2024, 5:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS South Yorkshire Integrated Care Board

197 Eyre Street

Sheffield

S1 3FG

#### **Contact**

Procurement Team

#### **Email**

[syicb.procurement@nhs.net](mailto:syicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE32 - Sheffield

**Internet address(es)**

Main address

<https://www.southyorkshire.icb.nhs.uk/>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NHS South Yorkshire ICB Barnsley - Pain Management Service

Reference number

SYICB/BARN/TS/24/62

**II.1.2) Main CPV code**

- 85312500 - Rehabilitation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Barnsley pain management service. Patients accessing the service must be registered with a Barnsley GP aged 16 years or older and have a diagnosis of primary or secondary

chronic pain which has lasted 3 months or more.

The ethos of the service is based on the biopsychosocial model of pain management, with the focus on 'managing pain,' rather than treatment, supporting emotional and physical distress to allow patients to return to 'as normal and independent' lives as possible.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,050,406

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE3 - South Yorkshire

Main site or place of performance

Barnsley, South Yorkshire

#### **II.2.4) Description of the procurement**

NHS South Yorkshire Integrated Care Board Barnsley pain management service, reference SYICB/BARN/TS/24/62. South Yorkshire Integrated Care Board are intending to award a contract to the existing provider following direct award process C of the Provider Selection Regime.

The approximate lifetime value of the contract is £1,050,406. The contract will be awarded for two years (01.07 2024 to 30.06.2026). The contract will be awarded to :

Connect Health, The Light Box, Quorum Business Park, Benton Lane, Newcastle Upon Tyne, Tyne and Wear, NE12 8EU.

Key Criteria 1 Quality and Innovation – weighting 20%

The service will continue to be delivered as per NICE guidelines, staffed by appropriate health/ social care professionals trained in pain management and supported by a strong governance structure and routes of escalation. The service is to provide higher quality health care and improved population health outcomes at the current or lower cost. Service

to ensure more opportunity for self-care and increased patient choice. There is a need for interconnected care throughout the patient journey, the service to send data set to South Yorkshire ICB Barnsley data centre to measure quality of care. This will ensure that care is effective, safe and is providing positive patient outcomes.

#### Key Criteria 2 Value – weighting 20%

The service will reduce patient dependence on opioid, promoting patients' independence and a reduction in prescribing costs for pain i.e. tramadol, gabapentin and pregabalin. The service will be awarded based on the current contract value.

Reducing the cost of telephone appointments/ online consultations by 50% of the tariff price will yield potential savings.

#### Key criteria 3. Integration, collaboration and service sustainability Weighting 20%

Services are provided in an Integrated way with other services within Barnsley including primary care, secondary care, voluntary and charity sector. The service provides one to one patient education which helps patients understand their condition and manages patients' expectations of services and promotes patients to undertake daily activities despite the pain e.g. obtaining employment and financial support. The service provider collaborates with other services to offer support for patients to access financial and social support with an aim to returning to work.

The provider works collaboratively with other services when providing patient services. The provider works closely with other services to enhance patients better Mental health and living a full life despite pain.

The provider to liaise and work with other services so patients are provided with long term sustainable ongoing services for better health outcomes.

#### Key criteria 4. Improving access, reducing health inequalities and facilitating choice - Weighting 20%

The service will be accessible to all and make reasonable adjustments appointments for patients with Dementia/ LD and patients who find it a challenge to access traditional services. Services to be delivered via both face to face and virtual appointments. Provider to ensure services are delivered from a range of locations across Barnsley that allows care to be provided closer to home, without diluting the service provision and patients to have access to interpreters including BSL.

#### Key criteria 5. Social value - Weighting 20%

Service provided to patients with an aim to reduce opioid use and support patients to use alternative nature surroundings as therapeutic distractions from the pain e.g. going to spend some time in a protected community garden environment. This adds to effective

environmental stewardship of the local area through improved access, community benefits and green spaces. The provider will work closely with SME's charities and voluntary sector influencing staff in the workforce to collaborate with local communities by signposting patients utilise these services which in turn benefit the local people by offering employment in these sectors.

### **II.2.5) Award criteria**

Quality criterion - Name: Key Criteria 1 Quality and Innovation / Weighting: 20%

Quality criterion - Name: Key Criteria 2 Value / Weighting: 20%

Quality criterion - Name: Key criteria 3. Integration, collaboration and service sustainability / Weighting: 20%

Quality criterion - Name: Key criteria 4. Improving access, reducing health inequalities and facilitating choice / Weighting: 20%

Quality criterion - Name: Key criteria 5. Social value - Weighting 20% / Weighting: 20%

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Explanation: This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by the 23rd May 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

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Written representations should be sent to [syicb@procurement.nhs.net](mailto:syicb@procurement.nhs.net)

The decision was approved by NHS South Yorkshire ICB's Barnsley Place Senior Management team meeting on the 25th April 2024 held at NHS South Yorkshire ICB Barnsley place. No conflicts of interest were identified

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Connect Health Ltd

The Light Box Quorum Business Park Newcastle Newcastle Upon Tyne

Newcastle

NE128EU

Country

United Kingdom

NUTS code

- UKC - North East (England)

National registration number

02337692

Internet address

<http://www.connecthealth.co.uk>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,050,406

Total value of the contract/lot: £1,050,406

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The procurement falls outside the scope of application of the Public Contract Regulations 2015.

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The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by the 24th May 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

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Written representations should be sent to [syicb@procurement.nhs.net](mailto:syicb@procurement.nhs.net)

The decision was approved by NHS South Yorkshire ICB's Barnsley Place Senior Management team meeting on the 25th April 2024 held at NHS South Yorkshire ICB Barnsley place. No conflicts of interest were identified.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

[info@cedr.com](mailto:info@cedr.com)

Country

United Kingdom

Internet address

<https://www.cedr.com/>