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Tender

Patient Catering Management and Electronic Meal Ordering System

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015357

Procurement identifier (OCID): ocds-h6vhtk-050383 ([view related notices](#))

Published 15 April 2025, 4:36pm

Scope

Description

Implementation of a Patient Catering Management and Electronic Meal Ordering System

Total value (estimated)

- £260,000 excluding VAT
- £312,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2025 to 31 July 2030

- Possible extension to 31 July 2032
- 7 years

Description of possible extension:

2 x 12 months

Options

The right to additional purchases while the contract is valid.

2 x 12 months

Main procurement category

Services

CPV classifications

- 55520000 - Catering services
- 72000000 - IT services: consulting, software development, Internet and support
- 55523000 - Catering services for other enterprises or other institutions

Contract locations

- UKC2 - Northumberland and Tyne and Wear
-

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

12 May 2025, 11:59am

Tender submission deadline

12 May 2025, 12:00pm

Submission address and any special instructions

https://atamis-1928.my.site.com/ProSpend__CustomCommunitiesLogin

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

31 July 2025

Award criteria

Name	Description	Type	Weighting
Quality	See ITT Document 3 Includes 10% social value	Quality	80.00%
Cost	See Annex 4	Cost	20.00%

Other information**Applicable trade agreements**

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure**Procedure type**

Open procedure

Contracting authority

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

- Public Procurement Organisation Number: PDCY-5582-YRHQ

Regent Point

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Website: <https://www.newcastle-hospitals.nhs.uk>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government