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Contract

## **Total Language Solutions ('TLS'): Interpretation, Translation and Transcription Services**

HealthTrust Europe LLP (HTE)

F20: Modification notice

Notice identifier: 2025/S 000-015335

Procurement identifier (OCID): ocds-h6vhtk-02aebf

Published 15 April 2025, 4:03pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

HealthTrust Europe LLP (HTE)

19 George Road

Edgbaston, Birmingham

#### **Email**

[thrs@HTEPG.com](mailto:thrs@HTEPG.com)

#### **Telephone**

+44 08458875000

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

## Internet address(es)

Main address

<https://healthtrusteurope.bravosolution.co.uk>

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Total Language Solutions ('TLS'): Interpretation, Translation and Transcription Services

Reference number

SF052628

#### II.1.2) Main CPV code

- 79540000 - Interpretation services

#### II.1.3) Type of contract

Services

### II.2) Description

#### II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

#### II.2.4) Description of the procurement at the time of conclusion of the contract:

HealthTrust Europe is seeking to establish a framework agreement for the supply of interpretation, translation and transcription services that includes scope for face to face Interpreting, telephone Interpreting, video/remote interpreting, non-spoken language services, translation, transcription and

managed service options on a scheduled and on demand basis, divided into two (2) lots.

Lot 1 covers on-site face-to-face interpreting for spoken languages, remote interpreting solutions for spoken and non-spoken languages, enabling the immediate connection to an

interpreter on the telephone, by video, by video conferencing and/or via a secure app-based service alongside the provision of wider translation and transcription services.

Lot 2 covers services and solutions specialising in interpretation and translation work with non-spoken, deaf and deafblind people on-site or remotely via written, online, video and/or secure app-based solutions, including British Sign Language (BSL).

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section IV. Procedure**

#### **IV.2) Administrative information**

##### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2021/S 000-010062](#)

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### **Section V. Award of contract/concession**

#### **Contract No**

N/A

#### **V.2) Award of contract/concession**

##### **V.2.1) Date of conclusion of the contract/concession award decision:**

1 May 2021

##### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

All successful bidders as per original contract notice

19 George Road

Birmingham

B15 1NU

Email

[thrs@HTEPG.com](mailto:thrs@HTEPG.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £250,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Legal Department, HealthTrust Europe LLP

19 George Road

Birmingham

B15 1NU

Email

[thrs@HTEPG.com](mailto:thrs@HTEPG.com)

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 79540000 - Interpretation services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

HealthTrust Europe is seeking to establish a framework agreement for the supply of interpretation, translation and transcription services that includes scope for face to face Interpreting, telephone Interpreting, video/remote interpreting, non-spoken language services, translation, transcription and

managed service options on a scheduled and on demand basis, divided into two (2) lots.

Lot 1 covers on-site face-to-face interpreting for spoken languages, remote interpreting solutions for spoken and non-spoken languages, enabling the immediate connection to an interpreter on the telephone, by video, by video conferencing and/or via a secure app-based service alongside the provision of wider translation and transcription services.

Lot 2 covers services and solutions specialising in interpretation and translation work with non-spoken, deaf and deafblind people on-site or remotely via written, online, video and/or secure app-based solutions, including British Sign Language (BSL).

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

52

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The renewal of this tender coincided with the change in legislation to the Procurement Act which required a resetting of the procurement timetable. The impact would be the conclusion of the existing framework prior to the launch of the new one. Therefore we have extended by a further four months to continue to offer a compliant route to market in the interim

### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£250,000,000

### **VII.1.7) Name and address of the contractor/concessionaire**

All successful bidders as per original contract notice ref 2021-041133

19 George Road

Birmingham

B15 1NU

Email

[thrs@HTEPG.com](mailto:thrs@HTEPG.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The renewal of this tender coincided with the change in legislation to the Procurement Act which required a resetting of the procurement timetable. The impact would be the conclusion of the existing framework prior to the launch of the new one. Therefore we have extended by a further four months to continue to offer a compliant route to market in the interim

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The renewal of this tender coincided with the change in legislation to the Procurement Act which required a resetting of the procurement timetable. The impact would be the conclusion of the existing framework prior to the launch of the new one. Therefore we have extended by a further four months to continue to offer a compliant route to market in the interim

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £250,000,000

Total contract value after the modifications

Value excluding VAT: £250,000,000