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Planning

Preliminary Market Engagement Notice for Continuing Healthcare System in Wales

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust) on behalf of the Joint Commissioning Committee

Aneurin Bevan University Health Board

Betsi Cadwaladr University Health Board

Cardiff and Vale University Health Board

Cwm Taf Morgannwg University Health Board

Hywel Dda University Health Board

Powys Teaching Health Board

Swansea Bay University Health Board

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015333

Procurement identifier (OCID): ocids-h6vhtk-050372

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Scope

Description

NHS Wales Shared Services Partnership (NWSSP) are seeking to engage with potential suppliers to explore and understand the market for a Continuing Healthcare System (CHC) to be implemented across Wales.

The purpose of this event is to gather insights and feedback on the development, implementation, and support of an innovative and effective system to manage continuing healthcare services.

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKL - Wales

Engagement

Engagement deadline

30 June 2025

Engagement process description

The primary objective of this market engagement is to:

- Understand the current market offerings for continuing healthcare systems.

- Explore innovative solutions and best practices in the industry.

Scope of Engagement:

The scope of the engagement includes but is not limited to:

- An existing digital platform that meets the NHS framework for an end-to-end solution designed to manage patients, care packages, and payments

for all pathways, including, but not limited to, Mental Health and Children.

- System functionalities and features that support patient management, care coordination, and data integration.

- User interface design and usability.

- Streamlining administration processes and enhancing transparency for faster All Age Continuing Care (AACC) and Continuing

Healthcare (CHC) decisions.

- Integration with other data solutions to ensure seamless interoperability.

- Compatibility with all devices to ensure accessibility and usability across different platforms.

- Ability to utilise data from across the four nations where applicable.

- Compliance with regulatory and security standards.

- Data residency requirement, data must be held within Wales or, at a minimum, within the UK

- Integration capabilities with existing healthcare systems and technologies.

- Support and maintenance services

In line with the Procurement Act 2023, NHS Wales Procurement Services, in collaboration with NHS Wales Joint Commissioning Committee, wish to

hold a Market Engagement event to meet with service providers to determine the availability of a digital system to support Continuing

Healthcare in Wales.

The Preliminary Market Engagement event will be held virtually, via Microsoft Teams, across two days. The event will consist of a presentation to the market, on Friday 2nd May 2025, to give an overview of the project and give the market an opportunity to ask questions in an open forum. This will commence at 10:00am.

Day two will be held on Tuesday 6th May 2025, and will involve 1:1 sessions with the market in which they will be asked to provide a presentation of the solution they can offer. The scope for the provider presentations will be included within the group event on the 2nd May.

Next Steps - potential bidders who are interested in attending this event:

1. Are invited to express an interest to attend the group session on the 2nd May to the email address below – confirming the names of proposed attendees.
2. Please confirm if your organisation would like to book an individual slot on the 6th May 2025 to further discuss the requirements with NHS Wales

representatives and present on your organisations proposal.

3. Please confirm by Monday 28th April 2025 whether you require any materials in the medium of the Welsh Language.

Email to express interest: julia.goddard@wales.nhs.uk no later than Monday 28th April 2025.

Service providers should note that this engagement event together with any other soft market sounding in relation to this proposed

procurement, may not necessarily lead to a formal procurement and/or award of any contracts.

Further, that any information provided by service providers during this engagement event, may be used by NHS Wales to help to scope a

potential procurement/services and may also be shared widely with other potential bidders/providers.

Accordingly, potential bidders are advised not to share any confidential information and/or information they would not wish to be shared

more widely. NWSSP Procurement Services accepts no liability for any costs incurred by bidders as a result of attending the engagement

event.

Please note, this is not a call for competition but an opportunity for the providers within this market to meet with the NWSSP and representative from NHS Wales.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 July 2025

Contracting authorities

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust) on behalf of the Joint Commissioning Committee

- NHS Organisation Data Service: RQF

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Email: julia.goddard@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Aneurin Bevan University Health Board

- NHS Organisation Data Service: 7A6

St Cadoc's Hospital

Newport

NP18 3XQ

United Kingdom

Email: alex.curley@wales.nhs.uk

Region: UKL21 - Monmouthshire and Newport

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Betsi Cadwaladr University Health Board

- NHS Organisation Data Service: 7A1

Ysbyty Gwynedd

Gwynedd

LL57 2PW

United Kingdom

Email: wyn.owens@wales.nhs.uk

Region: UKL12 - Gwynedd

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Cardiff and Vale University Health Board

- NHS Organisation Data Service: 7A4

Woodland House

Cardiff

CF14 4HH

United Kingdom

Email: claire.salisbury@wales.nhs.uk

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Cwm Taf Morgannwg University Health Board

- NHS Organisation Data Service: 7A5

Ynysmeurig House

Abercynon

CF45 4SN

United Kingdom

Email: Helen.c.James@wales.nhs.uk

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Hywel Dda University Health Board

- NHS Organisation Data Service: 7A2

St Davids Park

Carmarthen

SA31 3BB

United Kingdom

Email: Katharine.Fletcher@wales.nhs.uk

Region: UKL14 - South West Wales

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Powys Teaching Health Board

- NHS Organisation Data Service: 7A7

Bronllys Hospital

Brecon

LD3 0LY

United Kingdom

Email: wyn.owens@wales.nhs.uk

Region: UKL24 - Powys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Swansea Bay University Health Board

- NHS Organisation Data Service: 7A3

1 Talbot Gateway

Port Talbot

SA12 7BR

United Kingdom

Email: keir.warner@wales.nhs.uk

Region: UKL17 - Bridgend and Neath Port Talbot

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Contact organisation

Contact [NHS Wales Shared Services Partnership-Procurement Services \(hosted by Velindre University NHS Trust\)](#) on behalf of the [Joint Commissioning Committee](#) for any enquiries.