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Contract

## **Provision of Account Based Ticketing Solution**

MERSEYRAIL ELECTRICS 2002 LIMITED

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-015333

Procurement identifier (OCID): ocds-h6vhtk-035924

Published 14 May 2024, 3:48pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

MERSEYRAIL ELECTRICS 2002 LIMITED

Rail House, Lord Nelson Street

LIVERPOOL

L11JF

#### **Contact**

Claire Mills

#### **Email**

[cmills@merseyrail.org](mailto:cmills@merseyrail.org)

#### **Country**

United Kingdom

**Region code**

UKD72 - Liverpool

**Companies House**

04356933

**Internet address(es)**

Main address

<https://www.merseyrail.org/>

**I.6) Main activity**

Railway services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Provision of Account Based Ticketing Solution

Reference number

2022/S 000-021490

**II.1.2) Main CPV code**

- 60210000 - Public transport services by railways
  - TA36 - For transport tickets

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Contract to provide an Account Based Ticketing Solution which was let under two Lots, Lot 1 - Account Based Ticketing Solution and Lot 2 - Handheld Devices. The purpose of the contract is to provide the following:

- A 'token agnostic' ABT solution which will support journey 'taps' from EMV and ITSO will be procured.
- Improving customer journeys by modernising ticketing, offering improved accessibility, flexibility, and best value fares;
- Enabling integration with other transport operators across multiple modes within the Liverpool City Region;
- Supporting changes adopted through the multi operator zonal review;
- Introducing a financially sustainable solution that makes best use of existing infrastructure and recent investments, including PVALs and the Smart Metro Portal;
- Help protect and grow revenue; and
- Adopt a sustainable retail solution that aligns with local and national ticketing strategies

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Account Based Ticketing Solution

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 34980000 - Transport tickets
  - TA36 - For transport tickets

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire
- UKD7 - Merseyside

## **II.2.4) Description of the procurement**

Merseyrail are working in close partnership with Liverpool City Region Combined Authority (LCRCA) to transform customer journeys so that customers can benefit from a pay as you go (PAYG) Account Based Ticketing system (ABTS). This aligns with the 'London style ticketing' which is a vision endorsed by Merseyrail and the Metro Mayor of the Liverpool City Region.

Lot 1 consists of the provision of account based ticketing software using ITSO, EMV and Barcode.

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend by up to 2 x 12 months or to the end of the Merseyrail and Merseytravel concession agreement (July 2028) whichever is the sooner. In the event the Merseyrail concession is extended beyond July 2028, Merseyrail reserves the right to further extend the contract in 12 month increments to a maximum duration of 6 years in total.

## **II.2) Description**

### **II.2.1) Title**

Handheld Devices

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 30123100 - Ticket-validation machines
- 34980000 - Transport tickets

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire
- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

Account Based Ticket enable handheld devices that will be used to collect passenger 'taps' whilst on the network.

The 'tap' will be sent to the Account Based Ticketing Solution which will determine appropriate course of action. Devices will be used in varied working conditions including, on board trains and at stations.

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend by up to 2 x 12 months or to the end of the Merseyrail and Merseytravel concession agreement (July 2028) whichever is the sooner. In the event the Merseyrail concession is extended beyond July 2028, Merseyrail reserves the right to further extend the contract in 12 month increments to a maximum duration of 6 years in total.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-021490](#)

#### **IV.2.9) Information about termination of call for competition in the form of a periodic indicative notice**

The contracting entity will not award any further contracts based on the above periodic indicative notice

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Account Based Ticketing Solution

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 January 2024

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

iBlocks Limited

Nexus, Discovery Way

Leeds

LS2 3AA

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

3949810

The contractor is an SME

No

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Handheld Devices

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 May 2024

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Fujitsu Services Limited

Lovelace Road

Bracknell

RG12 8SN

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

00096056

The contractor is an SME

No

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Merseyrail Electrics 2002 Limited

Rail House, Lord Nelson Street

Liverpool

L1 1JF

Country

United Kingdom