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Contract

## **Domestic Abuse Support Services (Family Safeguarding Plus)**

Oxfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-015330

Procurement identifier (OCID): ocids-h6vhtk-0451ae

Published 15 April 2025, 3:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Oxfordshire County Council

County Hall, New Road

Oxford

OX1 1TH

#### **Contact**

Ms Bronwyn Fletcher

#### **Email**

[StartWellProcurement@oxfordshire.gov.uk](mailto:StartWellProcurement@oxfordshire.gov.uk)

#### **Telephone**

+44 7922848342

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Domestic Abuse Support Services (Family Safeguarding Plus)

Reference number

DN719320

**II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Family Safeguarding Plus Model (FSPM) was developed by Oxfordshire County Council and designed to improve the main statutory children's social care services.

The Family Safeguarding Plus Model is designed to provide rapid, proactive support and intervention to children and their families. It is delivered by small multiagency teams who are trained in a range of highly effective interventions to address the complexity of the impact of the trio of vulnerabilities on children; reduce the number of children subject to statutory intervention and enable children to be cared for safely and thrive within their own families.

Deployment of the Family Safeguarding Plus Model, with its multi-disciplinary joint children's and adult team specialists, is required to enhance the support to adults and children for statutory children's social care work and who are victims of and/or low risk perpetrators of Domestic Abuse.

The Council is recommissioning the existing model with a similar Specification with the clear definition that this service focuses on low-risk perpetrators and med-high risk perpetrators supported by statutory services: Police and Crime Commissioner through the DRIVE program (Thames Valley Police) and Probation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,752,355

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The Family Safeguarding Plus Model (FSPM) was developed by Oxfordshire County Council and designed to improve the main statutory children's social care services.

The Family Safeguarding Plus Model is designed to provide rapid, proactive support and intervention to children and their families. It is delivered by small multiagency teams who

are trained in a range of highly effective interventions to address the complexity of the impact of the trio of vulnerabilities on children; reduce the number of children subject to statutory intervention and enable children to be cared for safely and thrive within their own families.

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#### **II.2.5) Award criteria**

Quality criterion - Name: Service model / Weighting: 20

Quality criterion - Name: Partnership / Weighting: 20

Quality criterion - Name: Staff and Training / Weighting: 15

Quality criterion - Name: Mobilisation and Risk Management / Weighting: 10

Quality criterion - Name: Governance, Quality and Development of Services / Weighting: 15

Quality criterion - Name: Outcomes / Weighting: 20

Price - Weighting: 24

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-011909](#)

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## **Section V. Award of contract**

### **Contract No**

Domestic Abuse Support Services (Family Safeguarding Plus)

### **Lot No**

1

### **Title**

Domestic Abuse Support Services (Family Safeguarding Plus)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Elmore Community Services

Oxford

OX4 3UT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,752,355

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Oxfordshire County Council

Oxford

Country

United Kingdom