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Contract

Domestic Abuse Support Services (Family Safeguarding Plus)

Oxfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-015330

Procurement identifier (OCID): ocids-h6vhtk-0451ae

Published 15 April 2025, 3:55pm

Section I: Contracting authority

I.1) Name and addresses

Oxfordshire County Council

County Hall, New Road

Oxford

OX1 1TH

Contact

Ms Bronwyn Fletcher

Email

StartWellProcurement@oxfordshire.gov.uk

Telephone

+44 7922848342

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse Support Services (Family Safeguarding Plus)

Reference number

DN719320

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The Family Safeguarding Plus Model (FSPM) was developed by Oxfordshire County Council and designed to improve the main statutory children's social care services.

The Family Safeguarding Plus Model is designed to provide rapid, proactive support and intervention to children and their families. It is delivered by small multiagency teams who are trained in a range of highly effective interventions to address the complexity of the impact of the trio of vulnerabilities on children; reduce the number of children subject to statutory intervention and enable children to be cared for safely and thrive within their own families.

Deployment of the Family Safeguarding Plus Model, with its multi-disciplinary joint children's and adult team specialists, is required to enhance the support to adults and children for statutory children's social care work and who are victims of and/or low risk perpetrators of Domestic Abuse.

The Council is recommissioning the existing model with a similar Specification with the clear definition that this service focuses on low-risk perpetrators and med-high risk perpetrators supported by statutory services: Police and Crime Commissioner through the DRIVE program (Thames Valley Police) and Probation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,752,355

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Family Safeguarding Plus Model (FSPM) was developed by Oxfordshire County Council and designed to improve the main statutory children's social care services.

The Family Safeguarding Plus Model is designed to provide rapid, proactive support and intervention to children and their families. It is delivered by small multiagency teams who

are trained in a range of highly effective interventions to address the complexity of the impact of the trio of vulnerabilities on children; reduce the number of children subject to statutory intervention and enable children to be cared for safely and thrive within their own families.

Deployment of the Family Safeguarding Plus Model, with its multi-disciplinary joint children's and adult team specialists, is required to enhance the support to adults and children for statutory children's social care work and who are victims of and/or low risk perpetrators of Domestic Abuse.

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II.2.5) Award criteria

Quality criterion - Name: Service model / Weighting: 20

Quality criterion - Name: Partnership / Weighting: 20

Quality criterion - Name: Staff and Training / Weighting: 15

Quality criterion - Name: Mobilisation and Risk Management / Weighting: 10

Quality criterion - Name: Governance, Quality and Development of Services / Weighting: 15

Quality criterion - Name: Outcomes / Weighting: 20

Price - Weighting: 24

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011909](#)

Section V. Award of contract

Contract No

Domestic Abuse Support Services (Family Safeguarding Plus)

Lot No

1

Title

Domestic Abuse Support Services (Family Safeguarding Plus)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 June 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Elmore Community Services

Oxford

OX4 3UT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,752,355

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Oxfordshire County Council

Oxford

Country

United Kingdom