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Contract

Heritage Hub Project

Historic Environment Scotland

F03: Contract award notice
Notice identifier: 2023/S 000-015322
Procurement identifier (OCID): ocds-h6vhtk-02d107
Published 31 May 2023, 8:40am

Section I: Contracting authority

I.1) Name and addresses

Historic Environment Scotland

Longmore House, Salisbury Place

Edinburgh

EH9 1SH

Contact

Iain Johnston

Email

procurement@hes.scot

Telephone

+44 1316688866

Fax

+44 1316688877

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

http://historicenvironment.scot

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00164

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Other activity

Conservation, Heritage and Tourism

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Heritage Hub Project

Reference number

HES/C/4110

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The Heritage Hub project seeks to maximise the value of our information for our internal and extenal users. Heritage Hub is not simply a technology solution. We are looking to transform the way our people, customers and citizens access the myriad of data sets we have available and to transform how people access HES digitally. We are looking for a partner who will help us develop this enhanced experience and implement the technology to support Heritage Hub. Access to our data is spread across a large number of sites and hosted in a number of back-end systems making it difficult to find all that we hold on any given historic place or subject. The data we hold is not easily searched from any single location, and it is difficult to search and navigate, with the same place or subject often called different names. Heritage Hub will be a user-centred project, focusing on joining and presenting all of our information in one place, in a way that is easy to use. The Digital Experience Platform will allow us to bring many of our services together, increase access and provide users (internal and external) an end-to-end journey in one place. It is not expected that these back-end systems will be replaced within the scope of this work

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,751,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

II.2.4) Description of the procurement

The Heritage Hub Project seeks to maximise the value of information for our internal and external users. Extensive research has found that our users love our information but often struggle to find and understand it. Access to our data is spread across a large number of sites and hosted in a number of back-end systems making it difficult to find all that we hold on any given historic place or subject. The data we hold is not easily searched from any single location, and it is difficult to search and navigate, with the same place or subject often called different names. Heritage Hub will be a user-centred project, focusing on joining and presenting all of our information in one place, in a way that is easy to use. The Digital Experience Platform will allow us to bring many of our services together, increase access and provide users (internal and external) an end-to-end journey in one place. It is not expected that these back-end systems will be replaced within the scope of this work.

Heritage Hub is not simply a technology solution. We are looking to transform the way our people, customers and citizens access the myriad of data sets we have available and to transform how people access HES digitally. We are looking for a partner who will help us develop this enhanced experience and implement the technology to support Heritage Hub.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2021/S 000-023269

Section V. Award of contract

Contract No

HES/C/4110

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TPXimpact Experience Ltd

7 Savoy Court

London

WC2R 0EX

Telephone

+44 02072262805

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,751,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:733835)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court & Justice of the Peace Court

Sheriff Clerks Office, 27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom