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Contract

## **Heritage Hub Project**

Historic Environment Scotland

F03: Contract award notice

Notice identifier: 2023/S 000-015322

Procurement identifier (OCID): ocds-h6vhtk-02d107

Published 31 May 2023, 8:40am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Historic Environment Scotland

Longmore House, Salisbury Place

Edinburgh

EH9 1SH

#### **Contact**

Iain Johnston

#### **Email**

[procurement@hes.scot](mailto:procurement@hes.scot)

#### **Telephone**

+44 1316688866

**Fax**

+44 1316688877

**Country**

United Kingdom

**NUTS code**

UKM75 - Edinburgh, City of

**Internet address(es)**

Main address

<http://historicenvironment.scot>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00164](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00164)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Other activity

Conservation, Heritage and Tourism

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**Section II: Object****II.1) Scope of the procurement**

**II.1.1) Title**

Heritage Hub Project

Reference number

HES/C/4110

**II.1.2) Main CPV code**

- 72222300 - Information technology services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Heritage Hub project seeks to maximise the value of our information for our internal and external users. Heritage Hub is not simply a technology solution. We are looking to transform the way our people, customers and citizens access the myriad of data sets we have available and to transform how people access HES digitally. We are looking for a partner who will help us develop this enhanced experience and implement the technology to support Heritage Hub. Access to our data is spread across a large number of sites and hosted in a number of back-end systems making it difficult to find all that we hold on any given historic place or subject. The data we hold is not easily searched from any single location, and it is difficult to search and navigate, with the same place or subject often called different names. Heritage Hub will be a user-centred project, focusing on joining and presenting all of our information in one place, in a way that is easy to use. The Digital Experience Platform will allow us to bring many of our services together, increase access and provide users (internal and external) an end-to-end journey in one place. It is not expected that these back-end systems will be replaced within the scope of this work

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,751,000

**II.2) Description**

**II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

**II.2.3) Place of performance**

NUTS codes

- UKM75 - Edinburgh, City of

**II.2.4) Description of the procurement**

The Heritage Hub Project seeks to maximise the value of information for our internal and external users. Extensive research has found that our users love our information but often struggle to find and understand it. Access to our data is spread across a large number of sites and hosted in a number of back-end systems making it difficult to find all that we hold on any given historic place or subject. The data we hold is not easily searched from any single location, and it is difficult to search and navigate, with the same place or subject often called different names. Heritage Hub will be a user-centred project, focusing on joining and presenting all of our information in one place, in a way that is easy to use. The Digital Experience Platform will allow us to bring many of our services together, increase access and provide users (internal and external) an end-to-end journey in one place. It is not expected that these back-end systems will be replaced within the scope of this work.

Heritage Hub is not simply a technology solution. We are looking to transform the way our people, customers and citizens access the myriad of data sets we have available and to transform how people access HES digitally. We are looking for a partner who will help us develop this enhanced experience and implement the technology to support Heritage Hub.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-023269](#)

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## **Section V. Award of contract**

### **Contract No**

HES/C/4110

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

TPXimpact Experience Ltd

7 Savoy Court

London

WC2R 0EX

Telephone

+44 02072262805

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,751,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:733835)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Edinburgh Sheriff Court & Justice of the Peace Court

Sheriff Clerks Office, 27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom