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Award

Canon Medical Systems - CT systems CDC - Platinum cover

Norfolk and Norwich University Hospitals NHS Foundation Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015314

Procurement identifier (OCID): ocds-h6vhtk-065856

Published 19 February 2026, 2:46pm

Scope

Reference

C340221

Description

Platinum level maintenance cover for 4 No CT machines for the new CDC facility

Contract 1. Canon Medical Systems - CT systems CDC - Platinum cover

Supplier

- Canon Medical Systems Limited

Contract value

- £1,338,114.07 excluding VAT
- £1,605,736.88 including VAT

Above the relevant threshold

Earliest date the contract will be signed

2 March 2026

Contract dates (estimated)

- 1 April 2026 to 2 February 2033
- 6 years, 10 months, 2 days

Main procurement category

Services

CPV classifications

- 50420000 - Repair and maintenance services of medical and surgical equipment
-

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Tender was conducted by Supply Chain but they discounted their offer too much and withdrew it

Supplier

Canon Medical Systems Limited

- Public Procurement Organisation Number: PNMR-4745-NMJM

Boundary Court, Gatwick Road

Crawley

RH10 9AX

United Kingdom

Email: contracts.uk@eu.medical.canon

Region: UKJ28 - West Sussex (North East)

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Canon Medical Systems - CT systems CDC - Platinum cover

Contracting authority

Norfolk and Norwich University Hospitals NHS Foundation Trust

- Public Procurement Organisation Number: PQLV-1688-MQYV

Colney Lane

Norwich

NR4 7UY

United Kingdom

Contact name: Dominic Byrne

Email: dominic.byrne@nnuh.nhs.uk

Website: <https://www.nnuh.nhs.uk>

Region: UKH17 - Breckland and South Norfolk

Organisation type: Public authority - central government