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Award

VCSE Infrastructure Support Services

Gateshead Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015303

Procurement identifier (OCID): ocds-h6vhtk-05d730 ([view related notices](#))

Published 19 February 2026, 2:31pm

Scope

Description

Gateshead Council is implementing a Contract with a qualified and experienced external contractor to deliver VCSE infrastructure support services.

The provider will deliver a range of sector support including provision of information, advice and guidance, training, networking opportunities and facilitation, sector representation, and maintenance and promotion of the Our Gateshead website.

Contract 1. VCSE Infrastructure Support Services

Supplier

- CONNECTED VOICE

Contract value

- £1,022,500 excluding VAT
- £1,227,000 including VAT

Above the relevant threshold

Award decision date

19 February 2026

Date assessment summaries were sent to tenderers

19 February 2026

Standstill period

- End: 2 March 2026
- 8 working days

Earliest date the contract will be signed

3 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029

- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Initial contract term 36 months with options to extend for up to 2 x 12 months

Main procurement category

Services

CPV classifications

- 85320000 - Social services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Information about tenders

- 2 tenders received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

CONNECTED VOICE

- Companies House: 06681475
- Public Procurement Organisation Number: PGWN-1583-VRCH

One Strawberry Lane

Newcastle Upon Tyne

NE1 4BX

United Kingdom

Email: connect@connectedvoice.org.uk

Website: <http://www.connectedvoice.org.uk>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. VCSE Infrastructure Support Services

Contracting authority

Gateshead Borough Council

- UK Register of Learning Providers (UKPRN number): 10002639
- Public Procurement Organisation Number: PPGY-1151-NJQN

Civic Centre, Regent Terrace

Gateshead

NE8 1HH

United Kingdom

Email: procurement@gateshead.gov.uk

Website: <https://www.gateshead.gov.uk/article/31230/Learning-and-Skills>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government