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Contract

## **Microsoft Unified Support**

HAMPSHIRE COUNTY COUNCIL

F03: Contract award notice

Notice identifier: 2022/S 000-015295

Procurement identifier (OCID): ocds-h6vhtk-034265

Published 1 June 2022, 9:43am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

HAMPSHIRE COUNTY COUNCIL

The Castle

WINCHESTER

SO238ZB

#### **Email**

[procurement.support@hants.gov.uk](mailto:procurement.support@hants.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ36 - Central Hampshire

#### **Internet address(es)**

Main address

<https://www.hants.gov.uk/>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Microsoft Unified Support

Reference number

CR16062A

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Direct Award to Microsoft Ltd for reactive and proactive support services for the Microsoft products in use within Hampshire County Council.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £374,923

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

### **II.2.4) Description of the procurement**

Microsoft Unified Support provides Hampshire County Council's IT Department with support for Microsoft products in use within the Council. This includes reactive and proactive support services.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The ground for using this procedure is set out in Reg 32(2)(b)(ii), which applies where works, supplies or services can be supplied only by a particular economic operator for any of the following reasons:

- (i) ....
- (ii) competition is absent for technical reasons,
- (iii) .....,

Microsoft Limited is currently the only supplier who can meet the requirements of Hampshire County Council.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract

### Contract No

CR16062A

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

1 April 2022

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Microsoft Ltd

Microsoft Campus, Thames Valley Park

Reading

RG6 1WG

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £374,923

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England & Wales

London

Country

United Kingdom