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Contract

## **Regulatory Services Review Project - Delivery Phase**

Cornwall Council

F03: Contract award notice

Notice identifier: 2023/S 000-015284

Procurement identifier (OCID): ocds-h6vhtk-03d04d

Published 30 May 2023, 3:33pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

#### **Contact**

Miss Tamsyn Willcocks

#### **Email**

[tamsyn.willcocks@cornwall.gov.uk](mailto:tamsyn.willcocks@cornwall.gov.uk)

#### **Telephone**

+44 1872322562

#### **Country**

United Kingdom

**Region code**

UKK3 - Cornwall and Isles of Scilly

**Internet address(es)**

Main address

<http://www.cornwall.gov.uk>

Buyer's address

<http://www.cornwall.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Regulatory Services Review Project - Delivery Phase

Reference number

DN670980

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The “Regulatory Services Review Project” is a review of how Cornwall Council Regulatory Services are delivered to the public, how the ‘back office’ function supports this, and how the service interacts with other Council services.

The Supplier is being contracted to support Regulatory Services with the Design and Delivery phase of the project, including work to gain customer research and insight, undertake detailed redesign of structures and roles, the Agile design and delivery of opportunities identified in the Discovery phase, and Change Management. To meet the needs of the contract the supplier will need to deliver the outputs and capabilities as noted in the Deliverables section, share insight and data with the Council as appropriate, and support the service with continuous improvement.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £300,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

#### **II.2.4) Description of the procurement**

The “Regulatory Services Review Project” is a review of how Cornwall Council Regulatory Services are delivered to the public, how the ‘back office’ function supports this, and how the service interacts with other Council services.

The Supplier is being contracted to support Regulatory Services with the Design and Delivery phase of the project, including work to gain customer research and insight, undertake detailed redesign of structures and roles, the Agile design and delivery of opportunities identified in the Discovery phase, and Change Management. To meet the needs of the contract the supplier will need to deliver the outputs and capabilities as noted in the Deliverables section, share insight and data with the Council as appropriate, and support the service with continuous improvement.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 0

Price - Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 207-506346](#)

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## **Section V. Award of contract**

### **Contract No**

DN670980

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Ignite Consulting Limited

London

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £300,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Cornwall Council

Truro

Country

United Kingdom