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Contract

Nurse Call Systems Maintenance Services

Dorset HealthCare University NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-015269

Procurement identifier (OCID): ocds-h6vhtk-042bd1

Published 14 May 2024, 12:00pm

Section I: Contracting authority

I.1) Name and addresses

Dorset HealthCare University NHS Foundation Trust

Sentinel House, 4-6 Nuffield Road

Poole

BH17 0RB

Contact

David Barratt

Email

david.barratt1@nhs.net

Telephone

+44 1202277271

Country

United Kingdom

Region code

UKK2 - Dorset and Somerset

Internet address(es)

Main address

<https://www.dorsethealthcare.nhs.uk/>

Buyer's address

<https://www.dorsethealthcare.nhs.uk/>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Nurse Call Systems Maintenance Services

Reference number

DH1236

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Dorset HealthCare University NHS Foundation Trust (DHC) requires to provide Nurse Call Systems Maintenance Services, on a planned and reactive basis, to its sites (currently 9) located across the county of Dorset and surrounding areas as identified in the specification. The Trust continuously reviews its service provision and therefore this may change through the life of the contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £87,705

II.2) Description

II.2.2) Additional CPV code(s)

- 35121700 - Alarm systems

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Dorset HealthCare University NHS Foundation Trust (DHC) requires to provide Nurse Call Systems Maintenance Services, on a planned and reactive basis, to its sites (currently 9) located across the county of Dorset and surrounding areas as identified in the specification. The Trust continuously reviews its service provision and therefore this may change through the life of the contract.

II.2.5) Award criteria

Quality criterion - Name: Compliance to Specification / Weighting: 25

Quality criterion - Name: Service and Support / Weighting: 20

Quality criterion - Name: Quality Assessment / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-000711](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pathway Alarms Ltd

Unit 14 Glenmore Business Park, Wend-Al Road, Blandford, DT11 7FP

Blandford Forum

DT11 7FP

Email

office@pathwayalarms.co.uk

Telephone

+44 333123221

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

National registration number

09582866

Internet address

www.pathwayalarms.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £87,705

Total value of the contract/lot: £87,705

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL UK

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Trust will incorporate a mandatory 10 day standstill period before any contract is awarded.

VI.4.4) Service from which information about the review procedure may be obtained

High Court

The Strand

London

WC2A 2LL UK

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>