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Tender

## **Patient self check in and next patient call**

NHS Grampian

F02: Contract notice

Notice identifier: 2021/S 000-015264

Procurement identifier (OCID): ocds-h6vhtk-02c313

Published 2 July 2021, 5:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Grampian

Summerfield House, 2 Eday Road

Aberdeen

AB15 6RE

#### **Contact**

Theresa Umejiaku

#### **Email**

[theresa.umejiaku@nhs.scot](mailto:theresa.umejiaku@nhs.scot)

#### **Telephone**

+44 1224551296

#### **Country**

United Kingdom

**NUTS code**

UKM50 - Aberdeen City and Aberdeenshire

**Internet address(es)**

Main address

<http://www.nhsgrampian.org>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00200](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00200)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Patient self check in and next patient call

Reference number

OC002-21

#### **II.1.2) Main CPV code**

- 30210000 - Data-processing machines (hardware)

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Purpose of procurement is to procure the required hardware, software, specialist infrastructure, and implementation and support service for a self-check in, next patient call and observation pod solution

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 30210000 - Data-processing machines (hardware)
- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen Baird and Anchor

### **II.2.4) Description of the procurement**

The Self Check in solution should allow the patient to arrive themselves for their scheduled appointments/admissions and update the respective scheduling system with the arrived status. NHS Grampian are also looking for a solution to allow clinicians to “call” patients from their clinic room via use of technology (next patient call). Audio and visual display on the waiting room screen is required to inform the patient when they are required to enter the clinical area and what room they are required to go to.

### **II.2.5) Award criteria**

Quality criterion - Name: Functional / Weighting: 40

Quality criterion - Name: Technical / Weighting: 40

Price - Weighting: 20

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

After installation, and warranty period, the service element of the contract can be renewed for a further 5 years subject to mutual consent.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Supplier should demonstrate their experience in providing this type of service in a similar health board and should hold the necessary qualifications and accreditations.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

NHSS Terms and condition for the supply of Goods and associated services will apply

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

#### **IV.2) Administrative information**

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 August 2021

Local time

12:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

##### **IV.2.7) Conditions for opening of tenders**

Date

24 August 2021

Local time

12:00pm

Place

PCS Tender

Information about authorised persons and opening procedure

Procurement team NHS Grampian

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 19095.  
For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

(SC Ref:657414)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Aberdeen Sherriff Court

Castle Street

Aberdeen

AB11 5BB

Email

[aberdeen@scotcourts.gov.uk](mailto:aberdeen@scotcourts.gov.uk)

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/aberdeen-sheriff-court-and->

[justice-of-the-peace-court](#)