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Tender

Patient self check in and next patient call

NHS Grampian

F02: Contract notice

Notice identifier: 2021/S 000-015264

Procurement identifier (OCID): ocds-h6vhtk-02c313

Published 2 July 2021, 5:05pm

Section I: Contracting authority

I.1) Name and addresses

NHS Grampian

Summerfield House, 2 Eday Road

Aberdeen

AB15 6RE

Contact

Theresa Umejiaku

Email

theresa.umejiaku@nhs.scot

Telephone

+44 1224551296

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.nhsgrampian.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00200

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts->

host/public/pts/web/login.html

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Patient self check in and next patient call

Reference number

OC002-21

II.1.2) Main CPV code

- 30210000 - Data-processing machines (hardware)

II.1.3) Type of contract

Supplies

II.1.4) Short description

Purpose of procurement is to procure the required hardware, software, specialist infrastructure, and implementation and support service for a self-check in, next patient call and observation pod solution

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30210000 - Data-processing machines (hardware)
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen Baird and Anchor

II.2.4) Description of the procurement

The Self Check in solution should allow the patient to arrive themselves for their scheduled appointments/admissions and update the respective scheduling system with the arrived status. NHS Grampian are also looking for a solution to allow clinicians to “call” patients from their clinic room via use of technology (next patient call). Audio and visual display on the waiting room screen is required to inform the patient when they are required to enter the clinical area and what room they are required to go to.

II.2.5) Award criteria

Quality criterion - Name: Functional / Weighting: 40

Quality criterion - Name: Technical / Weighting: 40

Price - Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

After installation, and warranty period, the service element of the contract can be renewed for a further 5 years subject to mutual consent.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Supplier should demonstrate their experience in providing this type of service in a similar health board and should hold the necessary qualifications and accreditations.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

NHSS Terms and condition for the supply of Goods and associated services will apply

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 August 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 August 2021

Local time

12:00pm

Place

PCS Tender

Information about authorised persons and opening procedure

Procurement team NHS Grampian

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 19095. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

(SC Ref:657414)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Sherriff Court

Castle Street

Aberdeen

AB11 5BB

Email

aberdeen@scotcourts.gov.uk

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/aberdeen-sheriff-court-and-justice-of-the-peace-court>

