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Contract

Enhanced Clinical Advice and Guidance Service Re

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-015242

Procurement identifier (OCID): ocds-h6vhtk-0398a7

Published 30 May 2023, 11:57am

Section I: Contracting authority

I.1) Name and addresses

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

Contact

Karen Martin

Email

karen.martin31@nhs.net

Country

United Kingdom

Region code

UKH21 - Luton

Internet address(es)

Main address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

Buyer's address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enhanced Clinical Advice and Guidance Service Re

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board are looking to procure an enhanced clinical advice & guidance (A&G) service to allow referring clinicians in BLMK with access to specialist clinical advice in real time verbally via telephone, prior to the point of referral. In addition, there is a requirement for the enhanced A&G service to allow enhanced A&G in the form of photo-based messages (for example in Dermatology termed Teledermatology).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £600,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 85323000 - Community health services
- 85140000 - Miscellaneous health services
- 85100000 - Health services
- 72261000 - Software support services
- 75122000 - Administrative healthcare services
- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

II.2.4) Description of the procurement

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board are looking to procure an enhanced clinical advice & guidance (A&G) service to allow referring clinicians in BLMK with access to specialist clinical advice in real time verbally via telephone, prior to the point of referral. In addition, there is a requirement for the enhanced A&G service to allow enhanced A&G in the form of photo-based messages (for example in Dermatology termed Teledermatology).

The enhanced A&G service will complement the existing NHS electronic referral service (NHS e-RS) which enables A&G to be sought in a written format along with other functionalities such as being able to convert an A&G request into a referral. The enhanced A&G service will enable access to NHS specialist clinical advice across a wide range of specialties.

It is expected that A&G will be provided by consultant level staff (or those working under the direct clinical supervision of a consultant) working within the NHS and within existing

BLMK providers. In addition, there is a short-term requirement to access A&G from consultant level staff outside of BLMK which has previously been used to release clinical teams' capacity to focus on elective recovery. It is expected that the reliance on external Consultant capacity will reduce over time and an increased proportion of the A&G requests will be managed at local level, however the BLMK system requires the ability to restart this external support when needed.

The provision of the new service will commence on the 1st July 2023 and will be for a contractual period of two years with an option to extend by up to one year.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-001601](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 May 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Consultant Connect Limited

ONE ST Aldates

Oxford

OX1 1DE

Email

kat.james@consultantconnect.org.uk

Telephone

+44 1865261467

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

National registration number

09488206

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £600,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

Country

United Kingdom

Internet address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

Country

United Kingdom

Internet address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>