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Contract

## **Enhanced Clinical Advice and Guidance Service Re**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-015242

Procurement identifier (OCID): ocds-h6vhtk-0398a7

Published 30 May 2023, 11:57am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

#### **Contact**

Karen Martin

#### **Email**

[karen.martin31@nhs.net](mailto:karen.martin31@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH21 - Luton

**Internet address(es)**

Main address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

Buyer's address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Enhanced Clinical Advice and Guidance Service Re

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board are looking to procure an enhanced clinical advice & guidance (A&G) service to allow referring clinicians in BLMK with access to specialist clinical advice in real time verbally via telephone, prior to the point of referral. In addition, there is a requirement for the enhanced A&G service to allow enhanced A&G in the form of photo-based messages (for example in Dermatology termed Teledermatology).

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £600,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services
- 85323000 - Community health services
- 85140000 - Miscellaneous health services
- 85100000 - Health services
- 72261000 - Software support services
- 75122000 - Administrative healthcare services
- 72261000 - Software support services

### **II.2.3) Place of performance**

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

### **II.2.4) Description of the procurement**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board are looking to procure an enhanced clinical advice & guidance (A&G) service to allow referring clinicians in BLMK with access to specialist clinical advice in real time verbally via telephone, prior to the point of referral. In addition, there is a requirement for the enhanced A&G service to allow enhanced A&G in the form of photo-based messages (for example in Dermatology termed Teledermatology).

The enhanced A&G service will complement the existing NHS electronic referral service (NHS e-RS) which enables A&G to be sought in a written format along with other functionalities such as being able to convert an A&G request into a referral. The enhanced A&G service will enable access to NHS specialist clinical advice across a wide range of specialties.

It is expected that A&G will be provided by consultant level staff (or those working under the direct clinical supervision of a consultant) working within the NHS and within existing

BLMK providers. In addition, there is a short-term requirement to access A&G from consultant level staff outside of BLMK which has previously been used to release clinical teams' capacity to focus on elective recovery. It is expected that the reliance on external Consultant capacity will reduce over time and an increased proportion of the A&G requests will be managed at local level, however the BLMK system requires the ability to restart this external support when needed.

The provision of the new service will commence on the 1st July 2023 and will be for a contractual period of two years with an option to extend by up to one year.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Open procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-001601](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Consultant Connect Limited

ONE ST Aldates

Oxford

OX1 1DE

Email

[kat.james@consultantconnect.org.uk](mailto:kat.james@consultantconnect.org.uk)

Telephone

+44 1865261467

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

National registration number

09488206

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £600,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

**VI.4.2) Body responsible for mediation procedures**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

Country

United Kingdom

Internet address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

**VI.4.4) Service from which information about the review procedure may be obtained**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

Country

United Kingdom

Internet address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>