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Contract

CWC23097 - Managed Client Caseload Information System and Tracking Service

Wolverhampton City Council

F03: Contract award notice

Notice identifier: 2024/S 000-015237

Procurement identifier (OCID): ocids-h6vhtk-041a80

Published 14 May 2024, 9:27am

Section I: Contracting authority

I.1) Name and addresses

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

Contact

Mrs Sheena Douglas

Email

Sheena.Douglas@wolverhampton.gov.uk

Telephone

+44 1902556556

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhampton.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWC23097 - Managed Client Caseload Information System and Tracking Service

Reference number

DN699535

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

six. Complementary information

VI. Complementary information

Section one: Contracting authoritySection I: Contracting authority

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one.3) CommunicationI.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.wolverhamptontenders.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.wolverhamptontenders.com

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Section two: ObjectSection II: Object

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two.1.4) Short descriptionII.1.4) Short description

This procurement is for the provision of a Client Caseload Information System (CCIS) and a tracking service. The supplier will provide full implementation of the CCIS including management and tracking, on-going maintenance, training, data migration, and cleansing and report production as specified. The supplier will also provide a tracking service that conforms to the statutory responsibility to report to the Department for Education (DfE) on young people's post-16 activities, as well as an additional tracking service of the activities of young people aged nineteen and beyond.

The initial term of the contract is for 18 months followed by the option for the Local Authority to extend for two 1 year period.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £346,500 / Highest offer: £369,500 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

six. Complementary information

VI. Complementary information

Section one: Contracting authoritySection I: Contracting authority

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033962](#)

Section V. Award of contract

Contract No

CWC23097 - Managed Client Caseload Information System and Tracking Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Prospect Services Ltd

Black Country House

Oldbury

B69 2DG

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £346,500 / Highest offer: £369,500 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Wolverhampton City Council

Wolverhampton

Country

United Kingdom