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Contract

## **CWC23097 - Managed Client Caseload Information System and Tracking Service**

Wolverhampton City Council

F03: Contract award notice

Notice identifier: 2024/S 000-015237

Procurement identifier (OCID): ocids-h6vhtk-041a80

Published 14 May 2024, 9:27am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

#### **Contact**

Mrs Sheena Douglas

#### **Email**

[Sheena.Douglas@wolverhampton.gov.uk](mailto:Sheena.Douglas@wolverhampton.gov.uk)

#### **Telephone**

+44 1902556556

#### **Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Internet address(es)**

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhampton.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CWC23097 - Managed Client Caseload Information System and Tracking Service

Reference number

DN699535

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

six. Complementary information

VI. Complementary information

Section one: Contracting authoritySection I: Contracting authority

one.1) Name and addressesI.1) Name and addresses

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one.3) CommunicationI.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.wolverhamptontenders.com](http://www.wolverhamptontenders.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

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Section two: ObjectSection II: Object

two.1) Scope of the procurementII.1) Scope of the procurement

two.1.1) TitleII.1.1) Title

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72222300 - Information technology services

two.1.3) Type of contractII.1.3) Type of contract

Services

two.1.4) Short descriptionII.1.4) Short description

This procurement is for the provision of a Client Caseload Information System (CCIS) and a tracking service. The supplier will provide full implementation of the CCIS including management and tracking, on-going maintenance, training, data migration, and cleansing and report production as specified. The supplier will also provide a tracking service that conforms to the statutory responsibility to report to the Department for Education (DfE) on young people's post-16 activities, as well as an additional tracking service of the activities of young people aged nineteen and beyond.

The initial term of the contract is for 18 months followed by the option for the Local Authority to extend for two 1 year period.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £346,500 / Highest offer: £369,500 taken into consideration

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

#### **II.2.4) Description of the procurement**

six. Complementary information

VI. Complementary information

Section one: Contracting authoritySection I: Contracting authority

one.1) Name and addressesI.1) Name and addresses

Wolverhampton City Council

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### two.1.4) Short descriptionII.1.4) Short description

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The initial term of the contract is for 18 months followed by the option for the Local Authority to extend for two 1 year period.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-033962](#)

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## **Section V. Award of contract**

### **Contract No**

CWC23097 - Managed Client Caseload Information System and Tracking Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Prospect Services Ltd

Black Country House

Oldbury

B69 2DG

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £346,500 / Highest offer: £369,500 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Wolverhampton City Council

Wolverhampton

Country

United Kingdom