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Tender

Delivery of Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council

Connect2Hampshire

F02: Contract notice

Notice identifier: 2022/S 000-015192

Procurement identifier (OCID): ocds-h6vhtk-03111f

Published 31 May 2022, 12:20pm

Section I: Contracting authority

I.1) Name and addresses

Connect2Hampshire

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

Contact

Mr Ian Day

Email

ian.day@csltd.org.uk

Telephone

+44 1622236697

Country

United Kingdom

NUTS code

UKJ3 - Hampshire and Isle of Wight

Internet address(es)

Main address

<http://www.commercialservices.org.uk>

Buyer's address

<http://www.commercialservices.org.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=e591058f-c5e0-ec11-8115-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=e591058f-c5e0-ec11-8115-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Delivery of Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council

Reference number

DN615323

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Connect2Hampshire is running a procurement for a Managed Service Provider (MSP) to supply five Children's Social Care CAST teams for the Children's Services department to use in five districts across the county. The number of teams could be increased or reduced over the term of the contract, subject to separate agreement with the supplier.

You will be required to have Five teams consisting for 45 workers in the following districts, these will be available, fully compliant and ready to be deployed from the start date of the contract (1st August 2022), without the need of additional recruitment campaigns.

Team 1 East Hants – Team of 8 Required

Team 2 Hart and Rushmoor – Team of 10 required

Team 3 New Forest – Team of 9 Required

Team 4 Basingstoke - Team of 9 Required

Team 5 Eastleigh Winchester - Team of 9 Required

Each team will consist of:

TEAM 1: 1 Team Manager, 1 Assistant Team Manager, 5 Social Workers, and 1 Project Support

TEAM 2: 1 Team Manager, 1 Assistant Team Manager, 7 Social Workers, 1 project support

TEAM 3: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

TEAM 4: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

TEAM 5: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

These teams would be responsible for a total of 600 children (based on five teams) in any given six-month period regardless of Covid impacts.

MSP will provide senior management, that will be responsible for audit all the children's files and will record management oversight including SMART actions. The purpose of this is to ensure management grip for when the Social Workers start and to ensure they have guidance and direction.

MSP will have responsibility for the Quality Assurance Framework and will provide Head of Quality Assurance who undertakes regular audit activity via both desktop audit and live audit to ensure we close the loop, complete all remedial actions, and hold reflective learning discussions. The focus of our audit process is to ensure we look at the impact of intervention and the quality of our work to achieve the best outcomes for children and young people.

The teams are expected to be integrated into Children's Services working within Hampshire policies, procedures and thresholds. HCC will undertake its own quality assurance in addition to that provided by MSP.

NB - If you cannot meet the deadline start date of 1st August 2022 in full, please do not apply

II.1.5) Estimated total value

Value excluding VAT: £7,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £7,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

18

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To gain access and complete the necessary documents please follow the instruction below

Visit - WWW.Kentbusinessportal.org.uk

Select - Opportunities

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the opportunity.

Following the instruction from herein

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-002693](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 June 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 2 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

30 June 2022

Local time

2:10pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

To gain access and complete the necessary documents please follow the instruction below

Visit - WWW.Kentbusinessportal.org.uk

Select - Opportunities

Select Organisation - Commercial Services

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Following the instruction from herein

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services Kent Ltd

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Country

United Kingdom