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Not applicable

## **Saint Francis Xavier ICT Managed Service**

Saint Francis Xavier Catholic 6th Form College

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-015168

Procurement identifier (OCID): ocds-h6vhtk-044d4d

Published 13 May 2024, 3:15pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Saint Francis Xavier Catholic 6th Form College

10 Malwood Road

London

SW12 8EN

#### **Contact**

Geoff Chandler

#### **Email**

[geoff.chandler@moxton-education.com](mailto:geoff.chandler@moxton-education.com)

#### **Telephone**

+44 07970661087

#### **Country**

United Kingdom

**Region code**

UKI3 - Inner London – West

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.sfx.ac.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Saint Francis Xavier ICT Managed Service

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

St. Francis Xavier Sixth Form College encompasses 1,269 pupils and is located near Clapham in London

<https://www.sfx.ac.uk>

St. Francis Xavier Sixth Form College is a fantastic place to learn and study. Our students enjoy being part of a highly inclusive, diverse and vibrant community. One which attracts like-minded individuals who have a thirst for learning and a desire to challenge themselves to achieve the best they can. The College has a reputation for excellence with student achievement among the highest of any college across London and we have an

enviable record of student progression into higher education, further training and employment.

We are specialists in post-16 education offering a wide range of A level and vocational courses taught by teachers who are experts in their fields. In addition, we offer an unrivalled programme of enrichment activities providing our students with opportunities to learn outside of the classroom, develop new skills, make new friends and realise their ambitions.

At St. Francis Xavier Sixth Form College we 'count in ones', so our students are well supported by outstanding teachers and a strong pastoral team who guide them through all aspects of their student journey, from providing the best information advice and guidance at enrolment to helping them navigate the application processes for university or employment. Here, we work together with our students, and every member of the College community is invested in helping them to achieve their goals and aspirations.

Our community is one based on gospel values, mutual respect and spiritual well-being as evidenced by the core college values of Kindness, Service, Faith, Inclusion, Courage, Honesty, Respect and Forgiveness. Matthew's gospel exhorts us to "be the light that gives light to the world" and that requires high expectations and the unlocking of students' potential so that they can become not merely successful learners but also ethical leaders of the future. These are the attributes that make St. Francis Xavier Catholic Sixth Form College a unique community and a great place to study.

The ICT Support at the College is currently provided in house and this is predominantly a reactive service to 'keep the lights on'. The College is at a stage where a forward thinking vision, direction of travel and whole College strategy is needed, that is informed by the Colleges needs now and in the future.

This procurement encompasses the items noted below. In essence, this procurement is all about identifying a single supplier to provide a fully outsourced ICT managed service.

Further details regarding bid timescales are noted below but in terms of the managed service this is advertised as a 60 month contract.

The new Managed Service Provider may also be required to deliver a range of technology and change management projects.

The companies identified from these shortlisting questions to receive the ITT for the Managed Service will then receive a detailed set of requirements. For the purposes of this shortlisting stage bidders should assume that the ITT will include, but is not be limited to;

- strategic advice and direction to the College regarding ICT

- a core on site service 52 weeks per year minus Bank Holidays
- service desk
- local staffing that bidders deem necessary to deliver the SLA
- responsibility for design, specification, installation, and management of all ICT infrastructure
- supply of goods and services based on an agreed Best Value (BV) approach
- management of all ICT against an agreed SLA
- management of 3rd parties
- relevant monitoring, management, patching and reporting
- training - technical and curriculum as necessary
- expectation that the provider will drive innovation
- risk registers and inventory management
- collective partnership targets aligned to the College's objectives

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-009934](#)

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## **Section VII. Changes**

### **VII.1.2) Text to be corrected in the original notice**

Section number

II.1.5.

Place of text to be modified

2000000

Instead of

Text

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Read

Text

The only change is an update to the FTS advertised value

