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Tender

## **ICT Managed Service Regional Framework**

Chief Constable for Devon and Cornwall Police

F02: Contract notice

Notice identifier: 2023/S 000-015164

Procurement identifier (OCID): ocds-h6vhtk-03cffd

Published 26 May 2023, 4:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Chief Constable for Devon and Cornwall Police

Police HQ, Middlemoor

Exeter

EX2 7HQ

#### **Contact**

Rebecca Boyd

#### **Email**

[rebecca.boyd@devonandcornwall.pnn.police.uk](mailto:rebecca.boyd@devonandcornwall.pnn.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKK - South West (England)

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.devon-cornwall.police.uk/your-right-to-information>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=68504&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=68504&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=68504&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=68504&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ICT Managed Service Regional Framework

Reference number

802

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The high level scope of the requirement is to provide a regional framework for ICT managed services, from first point of contact through to successful and timely resolution, supply or implementation either by itself or where applicable via the Customer's other contracted partners.

The services required will be:

- Service Management
- Customer Service Desk
- Applications
- End User Workplace
- Technical Security
- Hosting
- Data and Voice Network
- Field Mobile

- Airwave
- Resources

### **II.1.5) Estimated total value**

Value excluding VAT: £175,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50312600 - Maintenance and repair of information technology equipment
- 50312610 - Maintenance of information technology equipment
- 50312620 - Repair of information technology equipment
- 72222000 - Information systems or technology strategic review and planning services
- 72222100 - Information systems or technology strategic review services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72223000 - Information technology requirements review services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

The high level scope of the requirement is to provide a regional framework for ICT managed services, from first point of contact through to successful and timely resolution, supply or implementation either by itself or where applicable via the Customer's other contracted partners.

The services required will be:

- Service Management
- Customer Service Desk
- Applications
- End User Workplace
- Technical Security
- Hosting
- Data and Voice Network
- Field Mobile
- Airwave
- Resources

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 50%

#### **II.2.6) Estimated value**

Value excluding VAT: £175,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2023

End date

30 September 2027

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 July 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

21 July 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.gov.uk>

#### **VI.4.2) Body responsible for mediation procedures**

CEDR

London

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

CEDR

London

Country



United Kingdom