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Tender

Provision of General Advice Service to the Community across BCP Council

Bournemouth Christchurch and Poole Council

F02: Contract notice

Notice identifier: 2023/S 000-015163

Procurement identifier (OCID): ocids-h6vhtk-034774

Published 26 May 2023, 4:49pm

Section I: Contracting authority

I.1) Name and addresses

Bournemouth Christchurch and Poole Council

Bournemouth Christchurch and Poole Council, Town Hall

Bournemouth

BH2 6DY

Contact

Strategic Procurement Team

Email

procurement@bcpcouncil.gov.uk

Telephone

+44 1202128989

Country

United Kingdom

Region code

UKK24 - Bournemouth, Christchurch and Poole

Internet address(es)

Main address

www.bcpccouncil.gov.uk

Buyer's address

www.bcpccouncil.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.supplyingthesouthwest.org.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplyingthesouthwest.org.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of General Advice Service to the Community across BCP Council

Reference number

DN617749

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of the Service is to provide and ensure that individuals are not detrimentally affected through lack of knowledge of their rights and responsibilities or of the services available, or through an inability to express their needs effectively and equally.

This contract has been split into two elements:

1. General Advice Service: is for the provision of free advice and support to residents within BCP on a range of issues such as debt management, immigration, consumer issues, relationships, benefits claims etc.

2. Financial Wellbeing Service (split into two levels):

- Financial Wellbeing Advice Service - Initial advice and support to review a person's current financial circumstance, ensuring action is taken to maximise income, manage debt and set up mechanisms to ensure regular payment of priority bills are made.

- Financial Wellbeing Support Service - Longer term support to improve people's understanding and knowledge of financial matters and their ability to independently manage their own financial affairs on a long-term basis. Looking to address pertinent issues which holds the person back in seeking or maintaining accommodation or in dealing with other welfare issues.

II.1.5) Estimated total value

Value excluding VAT: £2,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK24 - Bournemouth, Christchurch and Poole

II.2.4) Description of the procurement

The aim of the Service is to provide and ensure that individuals are not detrimentally affected through lack of knowledge of their rights and responsibilities or of the services available, or through an inability to express their needs effectively and equally.

This contract has been split into two elements:

1. General Advice Service: is for the provision of free advice and support to residents within BCP on a range of issues such as debt management, immigration, consumer issues, relationships, benefits claims etc.

2. Financial Wellbeing Service (split into two levels):

- Financial Wellbeing Advice Service - Initial advice and support to review a person's current financial circumstance, ensuring action is taken to maximise income, manage debt and set up mechanisms to ensure regular payment of priority bills are made.
- Financial Wellbeing Support Service - Longer term support to improve people's understanding and knowledge of financial matters and their ability to independently manage their own financial affairs on a long-term basis. Looking to address pertinent issues which holds the person back in seeking or maintaining accommodation or in dealing with other welfare issues.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £2,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2023

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-016591](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 June 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

27 June 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

BCP Council

Bournemouth

Country

United Kingdom