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Tender

## **Provision of General Advice Service to the Community across BCP Council**

Bournemouth Christchurch and Poole Council

F02: Contract notice

Notice identifier: 2023/S 000-015163

Procurement identifier (OCID): ocids-h6vhtk-034774

Published 26 May 2023, 4:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bournemouth Christchurch and Poole Council

Bournemouth Christchurch and Poole Council, Town Hall

Bournemouth

BH2 6DY

#### **Contact**

Strategic Procurement Team

#### **Email**

[procurement@bcpcouncil.gov.uk](mailto:procurement@bcpcouncil.gov.uk)

#### **Telephone**

+44 1202128989

#### **Country**

United Kingdom

**Region code**

UKK24 - Bournemouth, Christchurch and Poole

**Internet address(es)**

Main address

[www.bcpccouncil.gov.uk](http://www.bcpccouncil.gov.uk)

Buyer's address

[www.bcpccouncil.gov.uk](http://www.bcpccouncil.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.supplyingthesouthwest.org.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplyingthesouthwest.org.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of General Advice Service to the Community across BCP Council

Reference number

DN617749

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The aim of the Service is to provide and ensure that individuals are not detrimentally affected through lack of knowledge of their rights and responsibilities or of the services available, or through an inability to express their needs effectively and equally.

This contract has been split into two elements:

1. General Advice Service: is for the provision of free advice and support to residents within BCP on a range of issues such as debt management, immigration, consumer issues, relationships, benefits claims etc.

2. Financial Wellbeing Service (split into two levels):

- Financial Wellbeing Advice Service - Initial advice and support to review a person's current financial circumstance, ensuring action is taken to maximise income, manage debt and set up mechanisms to ensure regular payment of priority bills are made.
- Financial Wellbeing Support Service - Longer term support to improve people's understanding and knowledge of financial matters and their ability to independently manage their own financial affairs on a long-term basis. Looking to address pertinent issues which holds the person back in seeking or maintaining accommodation or in dealing with other welfare issues.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK24 - Bournemouth, Christchurch and Poole

#### **II.2.4) Description of the procurement**

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This contract has been split into two elements:

1. General Advice Service: is for the provision of free advice and support to residents within BCP on a range of issues such as debt management, immigration, consumer issues, relationships, benefits claims etc.

2. Financial Wellbeing Service (split into two levels):

- Financial Wellbeing Advice Service - Initial advice and support to review a person's current financial circumstance, ensuring action is taken to maximise income, manage debt and set up mechanisms to ensure regular payment of priority bills are made.
- Financial Wellbeing Support Service - Longer term support to improve people's understanding and knowledge of financial matters and their ability to independently manage their own financial affairs on a long-term basis. Looking to address pertinent issues which holds the person back in seeking or maintaining accommodation or in dealing with other welfare issues.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.6) Estimated value**

Value excluding VAT: £2,500,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2023

End date

31 March 2028

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-016591](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 June 2023

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

27 June 2023

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

BCP Council

Bournemouth

Country

United Kingdom