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Tender

Remote Digital Technology

Food Standards Agency

F02: Contract notice

Notice identifier: 2023/S 000-015157

Procurement identifier (OCID): ocds-h6vhtk-03cff8

Published 26 May 2023, 4:21pm

Section I: Contracting authority

I.1) Name and addresses

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

Contact

FSA Commercial

Email

FSA.Commercial@food.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.food.gov.uk/>

Buyer's address

<https://www.food.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Remote Digital Technology

Reference number

C169829

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

One of the key principles of Operational Modernisation (OMT) is to exploit advances in technology to support the more effective delivery of Official Controls, ensuring that we use robust data, evidence and analysis to support effective decision making. The introduction of improved digital capability for operational inspection, verification and assurance activity will facilitate more accurate, consistent and standardised processes as well as providing additional operational flexibility and efficiency.

Since October 2021, due to the significant challenges posed by Covid19, remote digital capability has been utilised, trialling the technology to explore its suitability for use in the work environment, gathering live video, still photography and audio evidence to support remote partial audit assessments with the Veterinary Audit Team.

FSA Audit activity covers the inspection of all licensed meat establishments across England and Wales. These audits can be impacted by a variety of environmental factors, with Auditors encountering poor internet network connectivity due to the structural design of many establishments.

Tenders are invited to provide a digital solution to meet the needs of conducting a remote audit in a regulated environment. The solution will be required to work in partnership with Food Business Operators (FBO), who are wholly independent of the FSA, due to that the software should be able to use in any phone, table and computer.

II.1.5) Estimated total value

Value excluding VAT: £200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

One of the key principles of Operational Modernisation (OMT) is to exploit advances in technology to support the more effective delivery of Official Controls, ensuring that we use robust data, evidence and analysis to support effective decision making. The introduction of improved digital capability for operational inspection, verification and assurance activity will facilitate more accurate, consistent and standardised processes as well as providing additional operational flexibility and efficiency.

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

2 October 2023

End date

1 October 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

31 May 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Food Standards Agency

YO1 7PR

York

7PR

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>