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Tender

## **Remote Digital Technology**

Food Standards Agency

F02: Contract notice

Notice identifier: 2023/S 000-015157

Procurement identifier (OCID): ocds-h6vhtk-03cff8

Published 26 May 2023, 4:21pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

#### **Contact**

FSA Commercial

#### **Email**

[FSA.Commercial@food.gov.uk](mailto:FSA.Commercial@food.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.food.gov.uk/>

Buyer's address

<https://www.food.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Remote Digital Technology

Reference number

C169829

#### **II.1.2) Main CPV code**

- 72260000 - Software-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

One of the key principles of Operational Modernisation (OMT) is to exploit advances in technology to support the more effective delivery of Official Controls, ensuring that we use robust data, evidence and analysis to support effective decision making. The introduction of improved digital capability for operational inspection, verification and assurance activity will facilitate more accurate, consistent and standardised processes as well as providing additional operational flexibility and efficiency.

Since October 2021, due to the significant challenges posed by Covid19, remote digital capability has been utilised, trialling the technology to explore its suitability for use in the work environment, gathering live video, still photography and audio evidence to support remote partial audit assessments with the Veterinary Audit Team.

FSA Audit activity covers the inspection of all licensed meat establishments across England and Wales. These audits can be impacted by a variety of environmental factors, with Auditors encountering poor internet network connectivity due to the structural design of many establishments.

Tenders are invited to provide a digital solution to meet the needs of conducting a remote audit in a regulated environment. The solution will be required to work in partnership with Food Business Operators (FBO), who are wholly independent of the FSA, due to that the software should be able to use in any phone, table and computer.

#### **II.1.5) Estimated total value**

Value excluding VAT: £200,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

One of the key principles of Operational Modernisation (OMT) is to exploit advances in technology to support the more effective delivery of Official Controls, ensuring that we use robust data, evidence and analysis to support effective decision making. The introduction of improved digital capability for operational inspection, verification and assurance activity will facilitate more accurate, consistent and standardised processes as well as providing additional operational flexibility and efficiency.

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £200,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

2 October 2023

End date

1 October 2025

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 June 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

31 May 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Food Standards Agency

YO1 7PR

York

7PR

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>