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Contract

## **Framework Agreement For provision of a Library Management System**

Trafford Council

F03: Contract award notice

Notice identifier: 2025/S 000-015137

Procurement identifier (OCID): ocids-h6vhtk-04b584

Published 15 April 2025, 9:31am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Trafford Council

4th Floor, Waterside House, Waterside Plaza

Sale

M33 7ZF

#### **Contact**

Mr Philip Stephens

#### **Email**

[philip.stephens@star-procurement.gov.uk](mailto:philip.stephens@star-procurement.gov.uk)

#### **Telephone**

+44 1619121616

#### **Country**

United Kingdom

**Region code**

UKD - North West (England)

**Internet address(es)**

Main address

<http://www.trafford.gov.uk/>

Buyer's address

<http://www.trafford.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Framework Agreement For provision of a Library Management System

Reference number

DN751430

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Greater Manchester Library Management Systems -

4-year contract with options to extend for a further 2 years on an annual basis.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,980,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

This procurement is for a shared Library Management System that will be used by a number of authorities across Greater Manchester to both underpin library services locally

and enhance collaboration across the city region. The specification and requirements set out what is needed.

Greater Manchester Libraries is made up of the 10 Greater Manchester Local Authorities (Bolton, Bury, Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford and Wigan) and 2 associate Local Authorities (Blackburn with Darwen and Blackpool). 11 of these 12 authorities (not Blackpool) already form the GM Libraries LMS Consortium.

Each authority operates its library service independently, however there are a number of consortium specific functions and shared policies. The requirements in section 4 clearly state which relate to individual authorities and which are consortium wide.

The requirements cover all aspects of a Library Management System and are separated into Mandatory and Desirable which are detailed below and will be assessed as follows –

- Mandatory requirements (4.1) – assessed via Questions in the Tender Response Document
- Desirable requirements (4.2) – assessed via Question 1c in the Tender Response Document

The mandatory and desirable requirements are further divided into 11 sub sections that cover different aspects of system functionality –

- Acquisitions (4.1.1)
- Cataloguing (4.1.2 and 4.2.1)
- Circulation (4.1.3 and 4.2.2)
- Collections Management System (Archives) (4.1.4 and 4.2.3)
- Consortium Functionality (4.1.5 and 4.2.4)
- Customer Use (4.1.6 and 4.2.5)
- Customer Use - App (4.1.7 and 4.2.6)
- Data Migration (4.1.8)
- Event Management (4.2.7)
- OPAC Administration (4.1.9 and 4.2.8)

- Reporting (4.1.10 and 4.2.9)
- Technical (4.1.11 and 4.2.10)
- Training (4.1.12)

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-036440](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Framework Agreement For provision of a Library Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Civica UK Ltd

South Bank Central 30 Stamford Street

London

SE1 SLQ

Email

[philip.stephens@star-procurement.gov.uk](mailto:philip.stephens@star-procurement.gov.uk)

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £962,088.64

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Star Procurement

Manchester

Country

United Kingdom