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Contract

Framework Agreement For provision of a Library Management System

Trafford Council

F03: Contract award notice

Notice identifier: 2025/S 000-015137

Procurement identifier (OCID): ocds-h6vhtk-04b584

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Section I: Contracting authority

I.1) Name and addresses

Trafford Council

4th Floor, Waterside House, Waterside Plaza

Sale

M33 7ZF

Contact

Mr Philip Stephens

Email

philip.stephens@star-procurement.gov.uk

Telephone

+44 1619121616

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

<http://www.trafford.gov.uk/>

Buyer's address

<http://www.trafford.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement For provision of a Library Management System

Reference number

DN751430

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Greater Manchester Library Management Systems -

4-year contract with options to extend for a further 2 years on an annual basis.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,980,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

This procurement is for a shared Library Management System that will be used by a number of authorities across Greater Manchester to both underpin library services locally

and enhance collaboration across the city region. The specification and requirements set out what is needed.

Greater Manchester Libraries is made up of the 10 Greater Manchester Local Authorities (Bolton, Bury, Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford and Wigan) and 2 associate Local Authorities (Blackburn with Darwen and Blackpool). 11 of these 12 authorities (not Blackpool) already form the GM Libraries LMS Consortium.

Each authority operates its library service independently, however there are a number of consortium specific functions and shared policies. The requirements in section 4 clearly state which relate to individual authorities and which are consortium wide.

The requirements cover all aspects of a Library Management System and are separated into Mandatory and Desirable which are detailed below and will be assessed as follows –

- Mandatory requirements (4.1) – assessed via Questions in the Tender Response Document
- Desirable requirements (4.2) – assessed via Question 1c in the Tender Response Document

The mandatory and desirable requirements are further divided into 11 sub sections that cover different aspects of system functionality –

- Acquisitions (4.1.1)
- Cataloguing (4.1.2 and 4.2.1)
- Circulation (4.1.3 and 4.2.2)
- Collections Management System (Archives) (4.1.4 and 4.2.3)
- Consortium Functionality (4.1.5 and 4.2.4)
- Customer Use (4.1.6 and 4.2.5)
- Customer Use - App (4.1.7 and 4.2.6)
- Data Migration (4.1.8)
- Event Management (4.2.7)
- OPAC Administration (4.1.9 and 4.2.8)

- Reporting (4.1.10 and 4.2.9)
- Technical (4.1.11 and 4.2.10)
- Training (4.1.12)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-036440](#)

Section V. Award of contract

Contract No

1

Title

Framework Agreement For provision of a Library Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 March 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Ltd

South Bank Central 30 Stamford Street

London

SE1 SLQ

Email

philip.stephens@star-procurement.gov.uk

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £962,088.64

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Star Procurement

Manchester

Country

United Kingdom