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Planning

Merchant Payment Processing Services - ICT14059

Transport for London

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-015135

Procurement identifier (OCID): ocds-h6vhtk-0341c5

Published 30 May 2022, 11:06pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

5 Endeavour Square

London

E20 1JN

Contact

Miss Shantini Doraisingam

Email

ShantiniDoraisingam@TFL.GOV.UK

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

756277008

Internet address(es)

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Merchant Payment Processing Services - ICT14059

Reference number

DN615067

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

This Prior Information Notice (PIN) is to inform the market that Transport for London is planning to conduct a competitive procurement exercise for the procurement of Merchant Payment Processing Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Transport for London (TfL) is considering possible approaches to the procurement of a new Merchant Payment Processing Services contract and is seeking information through

this Prior Information Notice (PIN).

TfL are seeking to carry out early market engagement and engage with suppliers who have experience both in merchant acquiring and/or payment gateway services to obtain market feedback in relation to the procurement of TfL's merchant acquiring and payment gateway services outlined below.

A. Face to Face (F2F, Cardholder Present) and Card Not Present (CNP) Acquiring Services summarised as:

- Settlement of funds for a range of payment cards including Visa, MasterCard, Maestro, JCB and Discover. Acquiring for Amex payment cards is an option to be considered as part of the services.
- the provision of merchant card acquiring services including acquiring equipment, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, from the payer, from traditional, new and existing payment cards, to customers to facilitate face to face/cardholder present and cardholder not present transactions; and
- the provision of fraud and risk management core services, standard online and mobile card security services and transactional payment risk management.

B. Payment Gateway for TfL Oyster Online (OOL) and TfL Oyster & Contactless Mobile Application (TOCMA) summarised as:

- the provision of payment gateway services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, including e-Commerce online payments, from the payer, from payment cards and from Alternative Payment Methods (APMs), to customers; and
- the provision of fraud and risk management core services, standard online and mobile card security services and transactional payment risk management.

II.2.14) Additional information

TfL will manage the early market engagement process in an open and transparent manner to maximise the possible benefits. Attendance or non-attendance at the Direct Supplier Engagement Meeting will not preclude or disadvantage/advantage any involvement in potential future procurement activity.

However, direct or indirect canvassing of any TfL employee or agent concerning this requirement, or any attempt to procure information from any TfL employee or agent concerning this Prior Information Notice outside of the formal process described in this document may result in disqualification from consideration for any future procurement

activity.

This Prior Information Notice is issued solely for the purpose of conducting a market engagement exercise and does not constitute any commitment by TfL to undertake any public procurement exercise in the future.

TfL will not enter into a contract based solely on the responses to this Prior Information Notice and no information contained in this document or in any communication made between TfL and any interested party in connection with this shall be relied upon as constituting a contract, agreement or representation that any contract shall be offered.

TfL is under no obligation to follow up this market engagement exercise in any way or with any interested parties. TfL is not liable for any costs, fees or expenses incurred by any party participating in this market engagement exercise. TfL cannot guarantee it will incorporate all or any feedback received into any subsequent procurement process.

II.3) Estimated date of publication of contract notice

2 December 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes