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Tender

NW2482 - M365 Backup Solution

NORTHUMBRIAN WATER GROUP LIMITED

F05: Contract notice – utilities

Notice identifier: 2022/S 000-015134

Procurement identifier (OCID): ocds-h6vhtk-0341c4

Published 30 May 2022, 9:54pm

Section I: Contracting entity

I.1) Name and addresses

NORTHUMBRIAN WATER GROUP LIMITED

Northumbria House, Abbey Road, Pity Me

DURHAM

DH15FJ

Contact

Andriy Volkov

Email

stacey.dixon@nwl.co.uk

Telephone

+44 7511701700

Country

United Kingdom

NUTS code

UKC14 - Durham CC

Internet address(es)

Main address

<https://www.nwl.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://s1.ariba.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://s1.ariba.com>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NW2482 - M365 Backup Solution

Reference number

NW2482

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Northumbrian Water would like to appoint a supplier(s) for the provision of a M365 Backup Solution of NWL's core tenancy and associated Implementation Services.

Northumbrian Water Limited (NWL) deliver both regulated and non-regulated water and wastewater services, one of 10 such providers in the UK, to just under 4.4m customers, operating principally in the North East of England and Essex and Suffolk. The business is headquartered in Durham and is a wholly owned subsidiary of the Cheung Kong Hutchison Holdings (CKHH), based in Hong Kong. The business turns over £900m and has circa 3000 UK based employees. The business is recognised as a leading customer service organisation with strong ethical values.

NWL are looking to procure an independent backup solution to better protect the organisation's data following the deployment of M365 to all employees over recent years. NWL's M365 tenant consists of approx. 4000 licensed users, utilising; Exchange Online; Teams; One Drive for Business/SharePoint Online comprising of approx. 70 TBs

The requirement is being tendered in 2 Lots.

Following the tender process, NWL would like to award a 5 year contract, with the aim of awarding a single contract to one supplier or a contract under one of the following lots -

Lot 1 - M365 Backup Solution

Lot 2 - M365 Backup Solution + System Implementation

We are looking for a supplier who has implemented a solution of similar scale to NWL.

II.1.5) Estimated total value

Value excluding VAT: £445,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - M365 Backup Solution

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Northumbrian Water would like to appoint a supplier(s) for the provision of a M365 Backup Solution of NWL's core tenancy and associated Implementation Services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £395,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 2 - M365 Backup Solution and System Implementation

Lot No

2

II.2.2) Additional CPV code(s)

- 72227000 - Software integration consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Northumbrian Water would like to appoint a supplier(s) for the provision of a M365 Backup Solution of NWL's core tenancy and associated Implementation Services

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £445,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

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Pre-requisites are detailed in the Pre-Qualification (PQQ) document within Ariba tendering portal once an expression of interest is made and access details are provided.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.6) Deposits and guarantees required

Parent Company Guarantees and Performance Bonds may be requested as part of the award.

III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

This will be advised as part of the tender stage.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 June 2022

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

10 June 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Applicants are asked to note that this procurement process will be conducted electronically with all documents and communication being managed through the Northumbrian Water eSourcing Spend Management portal called "Ariba".

Expressions of interest must be sent to the e-mail address stacey.dixon@nwl.co.uk before the

deadline date of 12noon 09/06/2022. Once your expression of interest has been received (with the details as requested below), you will be given access to the Ariba portal within 48 hours from request (where possible) via an email (you have provided as part of your contact details) with a link to access the Ariba portal.

You will be required to complete a Pre-Qualification Questionnaire (PPQ) in Ariba (following the same link as mentioned above) before 12noon 21/06/2022.

When sending expression of interest, please provide the following information:

- 1) full company name
- 2) email address you would want the Ariba portal link to be sent to
- 3) details of the person responsible for this tender (Name, Job Title, Tel.)

VI.4) Procedures for review

VI.4.1) Review body

TBC

TBC

Country

United Kingdom

