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Contract

DHSC: OHID: Database Management, ECRM and Associated Services

Department of Health and Social Care

F03: Contract award notice

Notice identifier: 2024/S 000-015114

Procurement identifier (OCID): ocds-h6vhtk-04590a

Published 13 May 2024, 10:47am

Section I: Contracting authority

I.1) Name and addresses

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Jacqueline Jones

Email

jacqueline.jones@dhsc.gov.uk

Telephone

+01132546729

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

https://www.gov.uk/government/organisations/department-of-health-and-social-care

Buyer's address

https://www.gov.uk/government/organisations/department-of-health-and-social-care

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DHSC: OHID: Database Management, ECRM and Associated Services

II.1.2) Main CPV code

• 72322000 - Data management services

II.1.3) Type of contract

Services

II.1.4) Short description

Data management services to support the Office for Health Improvement and Disparities (OHID) with targeted Public Health Campaigns.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,250,000

II.2) Description

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Data management services to support the Office for Health Improvement and Disparities (OHID) with targeted Public Health Campaigns.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

Call off contract from a Crown Commercial Service DPS RM6124.

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Paragon Customer Communications Ltd.

Lower Ground Floor, Park House, 16 - 18 Finsbury Circus

London

EC2M 7EB

Telephone

+07 495293436

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

07262428

Internet address

https://www.paragon-cc.com/

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £8,250,000

Lowest offer: £8,250,000 / Highest offer: £8,250,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

https://www.gov.uk/government/organisations/department-of-health-and-social-care