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Tender

Lambeth Housing Management Resident Satisfaction Surveys 2026 - 2029

London Borough of Lambeth

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015088

Procurement identifier (OCID): ocds-h6vhtk-06488f ([view related notices](#))

Published 19 February 2026, 10:06am

Scope

Reference

11

Description

Lambeth Council is seeking to appoint a provider for the provision of Resident satisfaction surveys to be carried out from April 2026 until March 2029. The programme of research comprises three surveys which, taken together, provide intelligence that will inform policy, decision making, and performance management across the business.

Total value (estimated)

- £282,000 excluding VAT
- £338,400 including VAT

Above the relevant threshold

Contract dates (estimated)

- 25 May 2026 to 25 May 2029
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 79342311 - Customer satisfaction survey
- 71355000 - Surveying services
- 79313000 - Performance review services

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

11 March 2026, 11:00pm

Tender submission deadline

23 March 2026, 12:00pm

Submission address and any special instructions

<https://contracts.ecms.lambeth.gov.uk/hub/login>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

21 May 2026

Recurring procurement

Publication date of next tender notice (estimated): 8 January 2029

Award criteria

Name	Type	Weighting
Pricing schedule	Price	60%
Fieldwork and Sampling Methodology	Quality	10%
Approach to Quality Assurance	Quality	10%
Reporting and Analysis	Quality	10%
Project Management - Skills and Knowledge	Quality	5%
Business Continuity	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

The contracting authority did not publish a Preliminary Market Engagement (PME) Notice as permitted under Section 17 of the Procurement Act 2023. This is because the market for the required goods/services is already well-established, mature, and readily understood. Extensive prior knowledge of market capability, supply base, pricing norms, and standard delivery models meant that further formal engagement was not necessary to

inform the development of the procurement strategy. Undertaking additional market engagement would not have materially added value or altered the authority's approach and therefore a PME Notice was not published.

Contracting authority

London Borough of Lambeth

- Public Procurement Organisation Number: PRPY-9946-VDTV

Lambeth Town Hall, 18 Brixton Hill

London

SW2 1RW

United Kingdom

Contact name: Lambeth Contract Management

Telephone: 02079262693

Email: corporatecontractmanagement@lambeth.gov.uk

Region: UKI45 - Lambeth

Organisation type: Public authority - sub-central government