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Tender

Wigan Council - Be Well Leisure Management System

Wigan Council

F02: Contract notice

Notice identifier: 2023/S 000-015082

Procurement identifier (OCID): ocds-h6vhtk-03cfcb

Published 26 May 2023, 12:21pm

Section I: Contracting authority

I.1) Name and addresses

Wigan Council

Town Hall, Library Street

Wigan

WN1 1YN

Contact

Mrs. Beverley Smith

Email

beverley.smith@wigan.gov.uk

Telephone

+44 1942827512

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.wigan.gov.uk/>

Buyer's address

<http://www.wigan.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=7c613f1e-31fa-ed11-8122-005056b64545&p=e0cc5631-4690-e511-80fb-000c29c9ba21>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Wigan Council - Be Well Leisure Management System

Reference number

DN671728

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Wigan Council are now seeking to procure a new partnership with a Leisure Management operating system provider inclusive of an integrated means of managing and collecting direct debits associated with membership packages. The Council is ideally seeking to procure a "Cloud Hosted" Leisure Management System from a single Contractor. Tenderers must have and be able to offer an existing and mature Leisure Management System which will require minimal or no additional development to meet the Council's essential requirements, although a period of configuration and mobilisation of the proposed System is expected and accepted. We do not wish to procure a Leisure Management System which will require an extensive design and development phase to meet the specification of requirements before it can be deployed.

II.1.5) Estimated total value

Value excluding VAT: £1,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

The following Hardware, Software and Services, as a minimum, shall be provided under this contract:

- Leisure Management System (cloud hosted preferable)
- Add-on modules/functionality to enhance the core System.
- Implementation services
- Installation services
- Configuration services
- Integration services
- Migration services
- On-going support and maintenance services
- System development and customisation
- Training
- Software/system upgrades
- Replacement EPOS, self-service kiosks, and access control

Further information is available in the tender documents.

To access the tender documents organisations must register on the Chest portal - <https://www.the-chest.org.uk/>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 July 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

14 July 2023

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

Strand, Holborn

London

WC2A 2LL

Country

United Kingdom