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Award

MAINTENANCE & CORRECTIVE SERVICE OF FREEDOM EVO

Cardiff and Vale University Health Board

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015073

Procurement identifier (OCID): ocds-h6vhtk-0657b3 ([view related notices](#))

Published 19 February 2026, 9:55am

Scope

Reference

CAV-DIR (25-26) 253

Description

This contract covers the provision of Tecan's Te Care Complete maintenance service for the FREEDOM EVO 100 system used within Cardiff & Vale University Health Board. The equipment is essential to the delivery of clinical diagnostic services, and continued manufacturer led maintenance is required to ensure reliability, rapid fault resolution, and access to specialist technical expertise. Tecan provides timely availability of Original Equipment Manufacturer (OEM) parts, qualified field service engineers, and software troubleshooting support, all of which are critical to maintaining safe and uninterrupted laboratory operations. The agreement will be awarded through a Transparency Notice, in line with procurement legislation, to formally notify the market of the Health Board's intention to award a direct contract. This route is appropriate due to the specialist and proprietary nature of the equipment, which limits the maintenance service to the original manufacturer.

Contract 1. MAINTENANCE & CORRECTIVE SERVICE OF FREEDOM EVO

Supplier

- Tecan UK Ltd

Contract value

- £60,102 excluding VAT
- £72,122 including VAT

Below the relevant threshold

Award decision date

18 February 2026

Earliest date the contract will be signed

3 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 50400000 - Repair and maintenance services of medical and precision equipment

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

Procedure

Procedure type

Below threshold - without competition

Supplier

Tecan UK Ltd

- Public Procurement Organisation Number: PBYZ-2364-XBRT

Theale Court, 11-13 High Street

Reading

RG7 5AH

United Kingdom

Email: info@tecan.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. MAINTENANCE & CORRECTIVE SERVICE OF FREEDOM EVO

Contracting authority

Cardiff and Vale University Health Board

- Public Procurement Organisation Number: PPPR-7969-BTJG

Woodland House Maes y Coed Road

Cardiff

CF14 4HH

United Kingdom

Contact name: Nicola Williams

Telephone: +442921500649

Email: Nicola.williams33@wales.nhs.com

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: NHS Wales Shared Services Partnership (NWSSP), hosted by Velindre University NHS Trust, provides essential shared services for NHS Wales by delivering high quality administrative, technical, and professional support across areas such as procurement, HR, finance, legal services, and more, helping Health Boards and Trusts operate efficiently and consistently across the country.

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court Heol Billingsley

Cardiff

CF15 7QZ

United Kingdom

Email: Corporate.Services2@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact Cardiff and Vale University Health Board for any enquiries.