

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015065-2026>

Award

Provision of Cognitive RPA, Intelligent Automation & AI Cloud Platform & Virtual Workforce

Caerphilly County Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015065

Procurement identifier (OCID): ocds-h6vhtk-0657b9

Published 19 February 2026, 9:39am

Scope

Reference

CCBC/PROC320/26/SKA

Description

This notice is to inform the market of the Council's intention to make a direct award to AI?XON for the provision of Cognitive RPA, Intelligent Automation, AI Cloud Platform services, and Virtual Workforce support.

The award is required to ensure continuity of critical automated processes that underpin statutory and essential frontline Council services. These processes currently operate on the Blue Prism Cloud Platform, supported and maintained by AI?XON, who have developed and customised several of the Council's automation workflows.

Scope of Services

The direct award will cover:

- Licensing and access to the Blue Prism Cloud RPA platform
- Platform support and maintenance
- Business-as-usual (BAU) process support
- Support for the Council's bespoke automation environment

Rationale for Direct Award

The Council intends to use this route on the basis of continuity of service and avoidance of disproportionate duplication of costs.

The Blue Prism Cloud licence and associated workflows will only be required for the next 12 months, after which the platform will be decommissioned as part of the Council's wider automation roadmap. Procuring an alternative supplier for such a short period would result in:

- Significant onboarding and transition costs
- Avoidable handover effort and operational disruption
- Increased risk to the continuity of statutory processes
- Poor value for money due to the short duration of remaining platform use

AI?XON has provided a competitive quotation aligned with the limited remaining requirement and offers a flexible commercial model that ensures the Council pays only for support used.

The proposed commercial terms offer a cost-effective approach for a time-limited requirement, ensuring that the Council continues to meet statutory obligations while avoiding unnecessary expenditure.

Contract 1. Provision of Cognitive RPA, Intelligent Automation &

AI Cloud Platform & Virtual Workforce

Supplier

- AIXON DIGITAL LIMITED

Contract value

- £82,988 excluding VAT
- £99,585.60 including VAT

Below the relevant threshold

Earliest date the contract will be signed

18 March 2026

Contract dates (estimated)

- 18 March 2026 to 18 March 2027
- 1 year, 1 day

Main procurement category

Services

CPV classifications

- 72513000 - Office automation services
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL - Wales

Procedure

Procedure type

Below threshold - without competition

Supplier

AIXON DIGITAL LIMITED

- Companies House: 15711523

33 Bowden Hill, Lacock, Chippenham,

England,

SN15 2PP

United Kingdom

Email: adam.bujega@ai-xon.com

Region: UKK15 - Wiltshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Provision of Cognitive RPA, Intelligent Automation & AI Cloud Platform & Virtual Workforce

Contracting authority

Caerphilly County Borough Council

- Public Procurement Organisation Number: PWHP-2369-JPYL

Penallta House, Tredomen Park

Hengoed

CF82 7PG

United Kingdom

Contact name: Syed Khizar Ali

Telephone: +441443873567

Email: alisk@caerphilly.gov.uk

Website: <http://www.caerphilly.gov.uk>

Region: UKL16 - Gwent Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales