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Tender

## High Intensity Use

NHS England

F02: Contract notice

Notice identifier: 2022/S 000-015064

Procurement identifier (OCID): ocds-h6vhtk-03417e

Published 30 May 2022, 2:02pm

### Section I: Contracting authority

#### I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

#### Contact

Russell Greenwood

#### Email

[russell.greenwood@nhs.net](mailto:russell.greenwood@nhs.net)

#### Country

United Kingdom

#### NUTS code

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

High Intensity Use

#### II.1.2) Main CPV code

- 79410000 - Business and management consultancy services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

High Intensity Use (HIU) provides national support to health systems. Currently established in approximately 70% of health systems and with internal and external evaluation showing very positive results both financially and in terms of patient care.

We require external expertise and resources to ensure we can continue to deliver, maintain and grow. The programme and service has spread across a number of CCGs (now moving to ICS footprint) with local health systems indicating implementation and further systems in development or discussion to progress this intervention.

Interested suppliers should register here: <https://health-family.force.com/login>

- Once logged in click 'Find Opportunities' and search for 'High Intensity Use'
- Click 'Register Interest'
- Once you have registered your interest you will be able to view the Requirements and submit a response to the questions within the portal.
- Any messages about the opportunity should be sent via the e-procurement system.

#### II.1.5) Estimated total value

Value excluding VAT: £200,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

**II.2.2) Additional CPV code(s)**

- 85100000 - Health services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

High Intensity Use (HIU) provides national support to health systems. Currently established in approximately 70% of health systems and with internal and external evaluation showing very positive results both financially and in terms of patient care. 100% coverage of this programme will support several of NHS England's objectives such as:

- Transform and build community services' capacity to deliver more care at home and improve hospital discharge.
- Improve the responsiveness of urgent and emergency care and community care – keeping patients safe and offering the right care, at the right time, in the right setting. This needs to be supported by creating the equivalent of 5,000 additional beds, through expansion of virtual ward models, and includes eliminating 12-hour waits in emergency departments and minimising ambulance handover delays.

100% coverage will help to reduce health inequalities (recent Red Cross research shows a strong correlation between HIU and the most deprived populations) and support the recovery of services through freeing up capacity at A&E and managing flow in other settings.

This model supports all 42 Integrated Care Services (ICSs) in delivering their four core purposes of improving outcomes in population health and healthcare; Tackling inequalities in outcomes, experience and access; Enhancing productivity and value for money; and helping the NHS to support broader social and economic development. This improvement in patient care will support the most vulnerable in society.

We require external expertise and resources to ensure we can continue to deliver, maintain and grow. The programme and service has spread across a number of CCGs (now moving to ICS footprint) with local health systems indicating implementation and further systems in development or discussion to progress this intervention.

**II.2.5) Award criteria**

Price

**II.2.6) Estimated value**

Value excluding VAT: £200,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 August 2022

End date

1 August 2024

This contract is subject to renewal

Yes

Description of renewals

Option to extend for 12 months

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 June 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

30 June 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Strand

London

WC2A 2LL

Email

[website.enquiries@judiciary.gsi.gov.uk](mailto:website.enquiries@judiciary.gsi.gov.uk)

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>