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Contract

425 - Support at Home Assistive Technology and Mobile Response Service

Wigan Council

F03: Contract award notice

Notice identifier: 2023/S 000-015054

Procurement identifier (OCID): ocds-h6vhtk-0392e1

Published 26 May 2023, 11:02am

Section I: Contracting authority

I.1) Name and addresses

Wigan Council

Corporate Procurement, Customer Directorate, Town Hall, Library Street

Wigan

WN1 1YN

Contact

Ms. Michelle White

Email

M.White@wigan.gov.uk

Telephone

+44 1942487286

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.wigan.gov.uk/>

Buyer's address

<http://www.wigan.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

425 - Support at Home Assistive Technology and Mobile Response Service

Reference number

DN646587

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Our aspiration in Wigan is a transformed and sustainable health and care system in Wigan Borough. This will be a system that is focused on what keeps people well and in control of their lives.

A core part of this aspiration is investment in technology-based solutions that support independent living for people with additional needs in their own homes and within Sheltered Accommodation developments for older people in Wigan Borough.

Our expectations are for a service with 3 elements that will make available:

- A portfolio of technology for people to use in their homes which includes installation renewal and updated technology as it becomes available, along with the ordering and storage of equipment, responsible disposal, refurbishment, and recycling of equipment.
- A mobile response service that attends people in their homes in response to alerts from the technology and provides personal care services and appropriate lifting
- A contact centre service to deal with alerts and calls from the technology and to liaise with the mobile response service.

There is an additional requirement to carry out personal care services and lifting as and when required for tenants living in Sheltered Accommodation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,315,000

II.2) Description

II.2.2) Additional CPV code(s)

- 51000000 - Installation services (except software)
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-036035](#)

Section V. Award of contract

Contract No

425

Title

425 - Support at Home Assistive Technology and Mobile Response Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medequip Assistive Technology Ltd

Unit 2, The Summit Centre, Skyport Drive

West Drayton

UB7 0LJ

Email

stephen.mckee@medequip-uk.com

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,951,480

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand, Holborn

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Wigan Council

Corporate Procurement, Customer Directorate, Wigan Council, Town Hall, Library Street

Wigan

WN1 1YN

Email

m.white@wigan.gov.uk

Country

United Kingdom