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Contract

## **425 - Support at Home Assistive Technology and Mobile Response Service**

Wigan Council

F03: Contract award notice

Notice identifier: 2023/S 000-015054

Procurement identifier (OCID): ocids-h6vhtk-0392e1

Published 26 May 2023, 11:02am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wigan Council

Corporate Procurement, Customer Directorate, Town Hall, Library Street

Wigan

WN1 1YN

#### **Contact**

Ms. Michelle White

#### **Email**

[M.White@wigan.gov.uk](mailto:M.White@wigan.gov.uk)

#### **Telephone**

+44 1942487286

#### **Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.wigan.gov.uk/>

Buyer's address

<http://www.wigan.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

425 - Support at Home Assistive Technology and Mobile Response Service

Reference number

DN646587

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Our aspiration in Wigan is a transformed and sustainable health and care system in Wigan Borough. This will be a system that is focused on what keeps people well and in control of their lives.

A core part of this aspiration is investment in technology-based solutions that support independent living for people with additional needs in their own homes and within Sheltered Accommodation developments for older people in Wigan Borough.

Our expectations are for a service with 3 elements that will make available:

- A portfolio of technology for people to use in their homes which includes installation renewal and updated technology as it becomes available, along with the ordering and storage of equipment, responsible disposal, refurbishment, and recycling of equipment.
- A mobile response service that attends people in their homes in response to alerts from the technology and provides personal care services and appropriate lifting
- A contact centre service to deal with alerts and calls from the technology and to liaise with the mobile response service.

There is an additional requirement to carry out personal care services and lifting as and when required for tenants living in Sheltered Accommodation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,315,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 51000000 - Installation services (except software)
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

#### **II.2.4) Description of the procurement**

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There is an additional requirement to carry out personal care services and lifting as and when required for tenants living in Sheltered Accommodation.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-036035](#)

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## **Section V. Award of contract**

### **Contract No**

425

### **Title**

425 - Support at Home Assistive Technology and Mobile Response Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Medequip Assistive Technology Ltd

Unit 2, The Summit Centre, Skyport Drive

West Drayton

UB7 0LJ

Email

[stephen.mckee@medequip-uk.com](mailto:stephen.mckee@medequip-uk.com)

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,951,480

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand, Holborn

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Wigan Council

Corporate Procurement, Customer Directorate, Wigan Council, Town Hall, Library Street

Wigan

WN1 1YN

Email

[m.white@wigan.gov.uk](mailto:m.white@wigan.gov.uk)

Country

United Kingdom