

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015051-2024>

Tender

Ticketing Software

Forestry England

F02: Contract notice

Notice identifier: 2024/S 000-015051

Procurement identifier (OCID): ocds-h6vhtk-0458e3

Published 10 May 2024, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Forestry England

620 Coldharbour Lane

Bristol

BS16 1EJ

Contact

Arran

Email

commercial.services@forestryengland.uk

Telephone

+44 3000674000

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Internet address(es)

Main address

<https://www.forestryengland.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Bristol:-Industry-specific-software-package./NWSKF425T5>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Forestry

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ticketing Software

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

We will be awarding a contract for the provision of an Events and Admission Ticketing Software.

II.1.5) Estimated total value

Value excluding VAT: £1,058,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK11 - Bristol, City of

Main site or place of performance

Bristol, City of

II.2.4) Description of the procurement

The software must fulfil:

-Ticket Sales for partnership events where income is transferred to a partnership

organisation, including the renowned Forest Live concert programme and Forestry England Christmas and Halloween trails.

-Ticket Sales for Admission at our Westonbirt Arboretum visitor attraction, both in advance and on-site (including 'free' member visits).

-Ticket Sales for Forestry England delivered events.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

Re-tender upon expiry

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

18 June 2024

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://forestryengland.delta-esourcing.com/tenders/UK-UK-Bristol:-Industry-specific-software-package./NWSKF425T5>

To respond to this opportunity, please click here:

<https://forestryengland.delta-esourcing.com/respond/NWSKF425T5>

GO Reference: GO-2024510-PRO-26009094

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom