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Tender

## **Ticketing Software**

Forestry England

F02: Contract notice

Notice identifier: 2024/S 000-015051

Procurement identifier (OCID): ocds-h6vhtk-0458e3

Published 10 May 2024, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Forestry England

620 Coldharbour Lane

Bristol

BS16 1EJ

#### **Contact**

Arran

#### **Email**

[commercial.services@forestryengland.uk](mailto:commercial.services@forestryengland.uk)

#### **Telephone**

+44 3000674000

**Country**

United Kingdom

**Region code**

UKK11 - Bristol, City of

**Internet address(es)**

Main address

<https://www.forestryengland.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Bristol:-Industry-specific-software-package./NWSKF425T5>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Other activity

Forestry

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Ticketing Software

### **II.1.2) Main CPV code**

- 48100000 - Industry specific software package

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

We will be awarding a contract for the provision of an Events and Admission Ticketing Software.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,058,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK11 - Bristol, City of

Main site or place of performance

Bristol, City of

### **II.2.4) Description of the procurement**

The software must fulfil:

-Ticket Sales for partnership events where income is transferred to a partnership organisation, including the renowned Forest Live concert programme and Forestry England Christmas and Halloween trails.

-Ticket Sales for Admission at our Westonbirt Arboretum visitor attraction, both in advance and on-site (including 'free' member visits).

-Ticket Sales for Forestry England delivered events.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

Re-tender upon expiry

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 June 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

18 June 2024

Local time

12:01pm

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://forestryengland.delta-esourcing.com/tenders/UK-UK-Bristol:-Industry-specific-software-package./NWSKF425T5>

To respond to this opportunity, please click here:

<https://forestryengland.delta-esourcing.com/respond/NWSKF425T5>

GO Reference: GO-2024510-PRO-26009094

### VI.4) Procedures for review

#### VI.4.1) Review body

High Court

London

Country

United Kingdom