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Contract

Freedom to Speak up Services (FTSU)- Staff Liaison Guardians

MSE Group

F03: Contract award notice

Notice identifier: 2021/S 000-015051

Procurement identifier (OCID): ocids-h6vhtk-029737

Published 1 July 2021, 12:18pm

Section I: Contracting authority

I.1) Name and addresses

MSE Group

Britannia House, Unit 12-14, Britannia Business Park

Southend

SS2 6GE

Email

Nicola.Kruger@southend.nhs.uk

Telephone

+44 1702385612

Country

United Kingdom

NUTS code

UKH3 - Essex

Internet address(es)

Main address

<http://www.successregimeessex.co.uk/>

Buyer's address

<http://www.successregimeessex.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Freedom to Speak up Services (FTSU)- Staff Liaison Guardians

Reference number

CA8416 - MSE-C-88b

II.1.2) Main CPV code

- 85110000 - Hospital and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of confidential staff liaison service to support staff members who wish to speak up in relation to concerns associated with provision of safe and secure hospital services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £309,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Essex

II.2.4) Description of the procurement

The Authority seeks to award a 3 year contract with option to extend by up to 12 months to suitably qualified providers in line with the declared specification of requirements. The Service provider is required to provide two dedicated staff to perform the service across the various Authority sites, and to offer services 24 hours a day, 7 days a week including public holidays so that matters can be escalated to the Authority in accordance with the RAG rating and escalation policy.

II.2.5) Award criteria

Quality criterion - Name: as defined within the ITT documentation / Weighting: 60.00%

Price - Weighting: 40.00%

II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 36 initial month(s) and option to extend 1x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-004047](#)

Section V. Award of contract

Contract No

CA8416

Title

Freedom to Speak up Services (FTSU)- Staff Liaison Guardians

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Guardian Service Ltd

14 Gray's Inn Road,

London

WC1X 8HN

Email

karen.armitage@theguardianservice.co.uk

Telephone

+44 7841922499

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.theguardianservice.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £309,000

Section VI. Complementary information

VI.3) Additional information

The Bidder may be required to provide a presentation via cloud based conferencing facility (ie Starleaf or the like) should the Authority wish to clarify the bidders responses to the award criteria. There are also mandatory questions on a pass fail basis that apply to the evaluation of the bids in addition to the scored award questions. Please see ITT documentation.

VI.4) Procedures for review

VI.4.1) Review body

Southend University Hospital NHS Foundation Trust

Britannia House, Unit 11-13, Britannia Business Park, Comet Way

Southend

SS2 6GE

Email

contracts.purchasing@southend.nhs.uk

Telephone

+44 1702435555

Country

United Kingdom

Internet address

<http://www.southend.nhs.uk>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As per procurement documents