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Tender

National Intelligent Integrated Audit Solution

Digital Health & Care Wales

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015047

Procurement identifier (OCID): ocds-h6vhtk-0657b0

Published 19 February 2026, 9:14am

Scope

Reference

P655

Description

Digital Health and Care Wales (DHCW) requires a National Intelligent Integrated Audit Solution (NIIAS) to monitor user access to the NHS Wales single patient record, relevant national clinical applications and national repositories for all permitted users. This includes all 7 Health Boards and 5 of the 6 other statutory Organisational/trusts across Wales.

DHCW is seeking a solution to:

1. Authoritatively process audit logs from specified systems to display dashboard information on user behaviour that enables the NHS Wales statutory organisations representative Information Governance leads the ability to understand specific behaviours via a dashboard.
2. Reference and integrate with NHS Wales systems to ingest and access audit logs via API connectivity and directly where necessary, referencing key national systems to validate the identity of patient and staff. This information should be attainable in real-time.

3. The application must be scalable and capable of integrating legacy connections and new requirements as they occur.

4. Host and deliver the solution on a cloud basis integrated with the DHCW network.

For full details of this requirement, please refer to the tender documents published in

eTenderWales, Jaggaer (formerly Bravo Solution) ITT 123305

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Total value (estimated)

- £4,900,000 excluding VAT
- £5,880,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 8 June 2026 to 23 November 2030
- Possible extension to 23 November 2034
- 8 years, 5 months, 16 days

Description of possible extension:

Four (4) years in increments of two (2) years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

Contract locations

- UKL - Wales

Participation

Legal and financial capacity conditions of participation

Please refer to the Welsh Procurement Specific Questionnaire (WPSQ - the Pre-Qualifying question set)

Technical ability conditions of participation

Please refer to the Welsh Procurement Specific Questionnaire (WPSQ - the Pre-Qualifying question set)

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
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Submission

Enquiry deadline

2 March 2026, 12:00pm

Tender submission deadline

17 March 2026, 12:00pm

Submission address and any special instructions

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 April 2026

Award criteria

Name	Description	Type
Quality	Please refer to the tender documents for the full set of requirements. Can be found: https://etenderwales.ukp.app.jaggaer.com/web/login.shtml	Quality
Price	Please refer to the tender documents for the full set of requirements. Can be found: https://etenderwales.ukp.app.jaggaer.com/web/login.shtml	Price
Social Value	Please refer to the tender documents for the full set of requirements. Can be found: https://etenderwales.ukp.app.jaggaer.com/web/login.shtml	Quality

Weighting description

Please refer to the tender documents for the full set of requirements can be found:

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

For guidance:

Quality 35%

Social Value 10%

Price 55%

Other information

Payment terms

Please refer to the tender documents for the full set of requirements.

Description of risks to contract performance

Please note that the service delivered must be in accordance with the Terms and Conditions of the contract and will be managed in accordance with a formal contract management process.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Pre Market Engagement was carried out under PCR15 in January 2025

Documents

Associated tender documents

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

All tender documentation can be found on the eTenderwales Jaggaer portal

Technical specifications to be met

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

All tender documents can be found on the eTenderwales Jaggaer portal

Contracting authority

Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF11 9AD

United Kingdom

Contact name: Allison Roblin

Email: allison.roblin1@wales.nhs.uk

Website: <https://dhcw.nhs.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales