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Contract

SBC0225 Provision of Agency Framework

Stevenage Borough Council

F03: Contract award notice

Notice identifier: 2026/S 000-015045

Procurement identifier (OCID): ocds-h6vhtk-04db8c

Published 19 February 2026, 9:12am

Section I: Contracting authority

I.1) Name and addresses

Stevenage Borough Council

Daneshill House, Danestrete

Stevenage

SG1 1HN

Contact

Corporate Procurement

Email

procurement@stevenage.gov.uk

Telephone

+44 1438242775

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.stevenage.gov.uk

Buyer's address

www.stevenage.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SBC0225 Provision of Agency Framework

Reference number

CCD01547

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

Stevenage Borough Council is seeking a suitably qualified and experienced companies for the Provision of Agency Workers via lotted framework. The framework will be for a period of 4 years. Suppliers are invited to tender for the provision of agency staff within a specific workforce discipline. The contract will be structured as a framework separated into lots for each area of the workforce. The proposed lots are as follows: • Lot 1 - Waste, Recycling, Street Cleansing and Grounds • Lot 2 – Drivers (including HGV Drivers) • Lot 3 – Administration/customer service Lot 1- 2– tiered call off as staff are likely to be required on the day. Lots 3 – mini competition lot.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,232,000

II.2) Description

II.2.1) Title

Waste, Recycling, Street Cleansing and Grounds

Lot No

1

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Stevenage Borough Council is seeking a suitably qualified and experienced companies for the Provision of Agency Workers via lotted framework. The framework will be for a period of 4 years. Suppliers are invited to tender for the provision of agency staff within a specific workforce discipline. The contract will be structured as a framework separated into lots for each area of the workforce. The proposed lots are as follows: • Lot 1 - Waste, Recycling, Street Cleansing and Grounds This will be a tiered call off as staff are likely to be required on the day. It is envisaged that 3 suppliers will be appointed to each lot, however, the Council reserves the right to appoint a lesser number to each lot if appropriate. Additionally, 2 reserve suppliers will be appointed to each lot, in case any of the initially appointed supplier withdraw from the contract or are removed for any reason.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Drivers (including HGV Drivers)

Lot No

2

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Stevenage Borough Council is seeking a suitably qualified and experienced companies for the Provision of Agency Workers via lotted framework. The framework will be for a period of 4 years. Suppliers are invited to tender for the provision of agency staff within a specific workforce discipline. The contract will be structured as a framework separated into lots for each area of the workforce. The proposed lots are as follows: • Lot 2 – Drivers (including HGV Drivers) This will be a tiered call off as staff are likely to be required on the day. It is envisaged that 3 suppliers will be appointed to each lot, however, the Council reserves the right to appoint a lesser number to each lot if appropriate. Additionally, 2 reserve suppliers will be appointed to each lot, in case any of the initially appointed supplier withdraw from the contract or are removed for any reason.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Administration/customer service

Lot No

3

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Stevenage Borough Council is seeking a suitably qualified and experienced companies for the Provision of Agency Workers via lotted framework. The framework will be for a period of 4 years. Suppliers are invited to tender for the provision of agency staff within a specific workforce discipline. The contract will be structured as a framework separated into lots for each area of the workforce. The proposed lots are as follows: • Lot 3 – Administration/customer service This will be a mini competition lot. It is envisaged that 3 suppliers will be appointed to each lot, however, the Council reserves the right to appoint a lesser number to each lot if appropriate. Additionally, 2 reserve suppliers will be appointed to each lot, in case any of the initially appointed supplier withdraw from the contract or are removed for any reason.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-003692](#)

Section V. Award of contract

Contract No

CCD01547

Lot No

1

Title

Waste, Recycling, Street Cleansing and Grounds

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 February 2026

V.2.2) Information about tenders

Number of tenders received: 18

Number of tenders received from SMEs: 15

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 18

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Essential Results Limited

The Business and Technology Centre, Bessemer Drive

Stevenage

SG1 2DX

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Axis Recruitment Limited

88-90 North Sherwood Street

Nottingham

NG1 4EE

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Blue Arrow Ltd

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Extrastaff Limited

Unit 1 Sandridge Park, Porters Wood

St Albans

AL3 6PH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Diamond Medical Limited

19 Green Pond Close E17 6EE

London

E17 6EE

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,552,000

Total value of the contract/lot: £3,552,000

Section V. Award of contract

Contract No

CCD01547

Lot No

2

Title

Drivers (including HGV drivers)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 February 2026

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 12

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Axis Recruitment Limited

88-90 North Sherwood Street

Nottingham

NG1 4EE

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Blue Arrow Ltd

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Extrastaff Limited

Unit 1 Sandridge Park, Porters Wood

St Albans

AL3 6PH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Surecall Recruitment Services Ltd

Deneway House, 88-94 Darkes Lane

Potters Bar

En6 1AQ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Community Resourcing Ltd T/A Resourcing Group Ltd

5th Floor, 4 Coleman Street

London

EC2R 5AR

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £480,000

Total value of the contract/lot: £480,000

Section V. Award of contract

Contract No

CCD01547

Lot No

3

Title

Administrator/Customer Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 February 2026

V.2.2) Information about tenders

Number of tenders received: 18

Number of tenders received from SMEs: 13

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 18

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Blue Arrow Ltd

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hales Group Ltd.

10 Flag Business Exchange, Vicarage Farm Road

Peterborough

PE1 5TX

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

The contractor is an SME

No

V.2.3) Name and address of the contractor

Lawrence Dean Recruitment Ltd.

Business & Technology Centre, Bessemer Drive

Stevenage

SG1 2DX

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tate Recruitment Ltd.

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hays Specialist Recruitment

4th Floor , 20 Triton Street

London

NW1 3BF

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,200,000

Total value of the contract/lot: £1,200,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court England & Wales

London

Country

United Kingdom