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Tender

## **Risk Management App**

London School of Hygiene & Tropical Medicine

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015044

Procurement identifier (OCID): ocds-h6vhtk-04f908 ([view related notices](#))

Published 14 April 2025, 3:45pm

## **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

Deadline for tender submissions has been extended. Closing date is now 29th April 2025.

## **Scope**

## **Reference**

LSHTM-2025-030

## Description

The London School of Hygiene & Tropical Medicine (LSHTM) is renowned for its research, postgraduate studies, and continuing education in public and global health. We have approximately 1,000 staff members and student travellers who travel to locations all over the world each year. Health and Safety is fundamental to LSHTM, as they ensure the safety and well-being of our Staff and Students. Our Health and Safety team needs to easily determine which country or region our staff and students are in in the event of an emergency. As a result, we need a platform that aids in coordinating international and offsite travel, activities, and emergency responses. Since 2018, Safeture by Securewest has supplied our risk management app, which is instrumental in ensuring the safety and security of LSHTM employees during their travels. • The app sends real-time alerts about risks such as natural disasters, political unrest, and health advisories. • Helps staff stay informed and take necessary precautions to ensure safety. • Includes live SOS function and alerts, with direct contact with a 24-hour response centre. • Enables passive and live tracking of employees' locations and provides updates for a quick response during emergencies. • Offers valuable information on local health risks, vaccination requirements, and safety tips. • Keeps travellers prepared and reduces health-related risks. • Facilitates seamless communication, ensuring critical information is promptly shared. • Assists in assessing risks before travel and aids in planning with contingency measures. • Enhances employees' travel experience by ensuring safety and peace of mind.

## Total value (estimated)

- £110,000 excluding VAT
- £132,000 including VAT

Below the relevant threshold

## Contract dates (estimated)

- 1 June 2025 to 1 June 2028
- Possible extension to 1 June 2030
- 5 years, 1 day

Description of possible extension:

2X 12 Months option to extend

## **Main procurement category**

Services

## **CPV classifications**

- 72416000 - Application service providers
- 72212000 - Programming services of application software

## **Contract locations**

- UK - United Kingdom

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

## **Enquiry deadline**

15 April 2025, 1:00pm

## **Tender submission deadline**

29 April 2025, 1:00pm

## **Submission address and any special instructions**

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=92338&B=](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=92338&B=)

## **Tenders may be submitted electronically**

Yes

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## **Award criteria**

70% Quality 30% Cost

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## **Procedure**

### **Procedure type**

Below threshold - open competition

## Special regime

Concession

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## Contracting authority

### London School of Hygiene & Tropical Medicine

- Public Procurement Organisation Number: PHBN-2917-QXQQ

Keppel Street,

London

WC1E 7HT

United Kingdom

Contact name: Sian Goodchild

Telephone: +44 02076368636

Email: [sian.goodchild@lshtm.ac.uk](mailto:sian.goodchild@lshtm.ac.uk)

Website: <https://www.lshtm.ac.uk/>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government