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Award

Maintenance and Support of SALUD Dental Management system

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015039

Procurement identifier (OCID): ocds-h6vhtk-0657ab

Published 19 February 2026, 9:06am

Scope

Description

This is a Transparency Notice to inform the market of the Cardiff and Vale University Health Board's intention to direct award the contract for the Maintenance and Support of a SALUD Dental Management System without competition to Titanium Solutions Ltd (formerly Two-Ten Health).

Contract 1. SALUD BROWSER BASED DENTAL MANAGEMENT SYSTEM

Supplier

- Titanium Solutions Limited

Contract value

- £225,555.01 excluding VAT
- £270,666.01 including VAT

Above the relevant threshold

Earliest date the contract will be signed

6 March 2026

Contract dates (estimated)

- 7 March 2026 to 6 March 2029
- 3 years

Main procurement category

Goods

CPV classifications

- 48180000 - Medical software package

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Legal framework: Procured under section 41 of the Procurement Act 2023 with Schedule 5 (technical reasons)—no competition due to technical exclusivity and continuity of service.

The SALUD system was procured via OJEU in 2009 and fully integrated across UDH; staff, clinicians, trainees, and students are trained and familiar with the system. It delivers a complete integrated electronic patient record, supports all clinical specialties (including orthodontics, oral surgery, maxillofacial), and is essential for managing trainees.

Titanium Solutions (previously Two Ten Health) proven integration with UHB systems (e.g., PMS) avoids significant disruption and cost that switching systems would cause. Alternative systems have been assessed and found unsuitable for hospital-based dental services and trainee supervision.

Supplier

Titanium Solutions Limited

- Public Procurement Organisation Number: PJJP-7666-PMBD

42 Clieveden Road

Southend-On-Sea

SS1 3BL

United Kingdom

Email: Eoin.Darling@titanium.solutions

Region: UKH31 - Southend-on-Sea

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. SALUD BROWSER BASED DENTAL MANAGEMENT SYSTEM

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

Woodland House, Maes-Y-Coed Rd

Cardiff

CF14 4HH

United Kingdom

Contact name: Sam Davies

Email: Sam.Davies8@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales