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Tender

Young People's Face to Face and Online Counselling Service in Knowsley

Knowsley Council

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2023/S 000-015025

Procurement identifier (OCID): ocids-h6vhtk-03cfa2

Published 26 May 2023, 9:06am

Section I: Contracting authority

I.1) Name and addresses

Knowsley Council

Huyton Municipal Building - 1st Floor, Archway Road

Knowsley

L36 9YZ

Contact

Ms Kelly Black

Email

kelly.black@knowsley.gov.uk

Telephone

+44 1514434938

Country

United Kingdom

Region code

UKD7 - Merseyside

Internet address(es)

Main address

<http://www.knowsley.gov.uk>

Buyer's address

<http://www.knowsley.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.the-chest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.the-chest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Young People's Face to Face and Online Counselling Service in Knowsley

Reference number

DN671997

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Knowsley Council seeks to work with an organisation to provide a high quality 1:1, face to face counselling Service for 11–19-year-olds in the Borough (and for those up to age 25 where there are additional needs) and an online counselling provision for 11-19 year olds (and up to age 25 for young people with additional needs).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Knowsley Council seeks to work with an organisation to provide a high quality 1:1, face to face counselling Service for 11–19-year-olds in the Borough (and for those up to age 25 where there are additional needs) and an online counselling provision for 11-19 year olds (and up to age 25 for young people with additional needs).

Face to Face Counselling Service

This Service will be delivered to all 11–19-year-olds attending a Knowsley school. The Provider should deliver a range of proven interventions such as cognitive behaviour therapy, behaviour therapy and motivational interviewing and will be required to be associated with the appropriate affiliations for counselling such as BACP (British Association of Counselling & Psychotherapy). The Provider will have a successful proven track record of delivering counselling services to children and young people.

Online Counselling Service

The Provider will establish a confidential, online counselling provision for 11–19-year-olds (and up to age 25 for young people with additional needs) who are a Knowsley resident. Support will be available via online facilities such as messaging, instant chat with a counsellor, text messaging and moderated message boards and forums.

Adults Online Counselling Service

Although not part of this current opportunity, the Council reserves the right to expand the scope of the services to include provision to adults. This may be through the same system as that used for Young People or may be through a separate (but similar) system. This optional extra may be taken up by the Council at any time during the term and will follow the Change Control Process as set out in the Terms and Conditions.

II.2.6) Estimated value

Value excluding VAT: £795,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

60

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

23 June 2023

Local time

9:30am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English