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Planning

New Chance Service

Police and Crime Commissioner for West Midlands

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015015

Procurement identifier (OCID): ocds-h6vhtk-0502a4 ([view related notices](#))

Published 14 April 2025, 3:00pm

Scope

Reference

WMOPCC - 77528

Description

New Chance is an intervention for women over 18 years, intended to divert them away from entering further into the criminal justice system. West Midlands Police are the single referring agency into the service and make referrals primarily through Out of Court Resolutions but may also make voluntary referrals where appropriate.

The New Chance service aims to:

- Divert women from the formal criminal justice process by providing an effective community-based alternative to prosecution or conviction and potential short custodial sentences.
- Address underlying and root issues contributing to offending behaviour, including but not

limited to substance use, mental health, housing instability, domestic abuse and socio-economic factors, through support tailored to an individual woman's needs.

- Provide trauma- and gender-responsive support that recognises and meets the specific needs of women in the criminal justice system, considering their individual experiences.
- Improve community safety by promoting rehabilitation, reducing re-offending rates and improving women's outcomes e.g. education, training and employment and family relationships. Achieved through empowering women to lead safe and healthy lives.
- Work collaboratively with statutory and non-statutory community-based partners to ensure a coordinated multi-disciplinary approach that leverages local knowledge and resources to achieve the best outcomes for women.

Total value (estimated)

- £3,150,000 excluding VAT
- £3,150,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 1 October 2028
- Possible extension to 1 October 2032
- 7 years, 1 day

Description of possible extension:

Upon satisfactory service delivery and no change in need the extension options are 2 + 2 years.

Main procurement category

Services

CPV classifications

- 75231200 - Services related to the detention or rehabilitation of criminals
- 75241100 - Police services
- 85140000 - Miscellaneous health services
- 85323000 - Community health services

Submission

Publication date of tender notice (estimated)

26 April 2025

Enquiry deadline

23 May 2025, 12:59am

Submission type

Tenders

Tender submission deadline

2 June 2025, 12:59am

Submission address and any special instructions

InTend - Sell2 Portal

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 July 2025

Award criteria

Name	Description	Type
Simple description	Will be split between Price, Price Quality and Social Value - Final % to be finalised	

Weighting description

Will be split between Price, Quality and Social Value - Final % to be finalised

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

ITT stage - Presentation Stage - Site Visit Stage

Contracting authority

Police and Crime Commissioner for West Midlands

- Public Procurement Organisation Number: PHLH-1699-TDLT

Lloyd House, Colmore Circus Queensway

Birmingham

B4 6AT

United Kingdom

Contact name: Rachel Stephenson

Email: commissioning@westmidlands.police.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government