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Not applicable

## **First Rail Customer App Development Procurement**

FIRST RAIL HOLDINGS LIMITED

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-015003

Procurement identifier (OCID): ocds-h6vhtk-03cf8d

Published 25 May 2023, 5:34pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

FIRST RAIL HOLDINGS LIMITED

8th Floor, The Point,37 North Wharf Road

LONDON

W21AF

#### **Contact**

Michael Anderson

#### **Email**

[michael.anderson@firstrail.com](mailto:michael.anderson@firstrail.com)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

**Companies House**

05154485

**Internet address(es)**

Main address

[www.firstgroupplc.com](http://www.firstgroupplc.com)

Buyer's address

<http://redirect.transaxions.com/events/99iF6>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

First Rail Customer App Development Procurement

#### **II.1.2) Main CPV code**

- 600000000 - Transport services (excl. Waste transport)

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

First Rail are seeking a development partner for their existing customer-facing iOS and Android mobile apps. The requirement is for a mixture of dedicated/retained and ad-hoc/on demand teams for the ability to deliver against a prioritised roadmap of feature development, security enhancements and bug fixes. The supplier will deliver roadmap items, maintain backlog, plan sprints and releases, manage UAT phases and contribute to ongoing user research activities. The supplier will also manage the development, test, staging and production environments, ensuring alignment (as close as possible) between staging and prod. The supplier must have extensive experience and knowledge of the UK rail retail market and associated RDG standards.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-014996](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

#### **VII.1.2) Text to be corrected in the original notice**

Section number

IV.1.2.

Read

Date

27 June 2023

#### **VII.2) Other additional information**

updated to include the deadline for receiving Expressions Of Interest (EoI) is 27th June 2023