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Not applicable

First Rail Customer App Development Procurement

FIRST RAIL HOLDINGS LIMITED

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-015003

Procurement identifier (OCID): ocds-h6vhtk-03cf8d

Published 25 May 2023, 5:34pm

Section I: Contracting authority/entity

I.1) Name and addresses

FIRST RAIL HOLDINGS LIMITED

8th Floor, The Point, 37 North Wharf Road

LONDON

W21AF

Contact

Michael Anderson

Email

michael.anderson@firstrail.com

Country

United Kingdom

Region code

UKI32 - Westminster

Companies House

05154485

Internet address(es)

Main address

www.firstgroupplc.com

Buyer's address

<http://redirect.transaxions.com/events/99iF6>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

First Rail Customer App Development Procurement

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

First Rail are seeking a development partner for their existing customer-facing iOS and Android mobile apps. The requirement is for a mixture of dedicated/retained and ad-hoc/on demand teams for the ability to deliver against a prioritised roadmap of feature development, security enhancements and bug fixes. The supplier will deliver roadmap items, maintain backlog, plan sprints and releases, manage UAT phases and contribute to ongoing user research activities. The supplier will also manage the development, test, staging and production environments, ensuring alignment (as close as possible) between staging and prod. The supplier must have extensive experience and knowledge of the UK rail retail market and associated RDG standards.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-014996](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

IV.1.2.

Read

Date

27 June 2023

VII.2) Other additional information

updated to include the deadline for receiving Expressions Of Interest (Eol) is 27th June 2023