

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014988-2024>

Contract

## **Innovative Platform for Home Based Services**

Southampton City Council

F03: Contract award notice

Notice identifier: 2024/S 000-014988

Procurement identifier (OCID): ocds-h6vhtk-042ade

Published 10 May 2024, 1:09pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Southampton City Council

Civic Centre,Civic Centre Road

SOUTHAMPTON

SO147LY

#### **Email**

[tendermanagement@southampton.gov.uk](mailto:tendermanagement@southampton.gov.uk)

#### **Telephone**

+44 2380833000

#### **Country**

United Kingdom

#### **Region code**

UKJ32 - Southampton

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.southampton.gov.uk](http://www.southampton.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Innovative Platform for Home Based Services

Reference number

EC09-01-3216

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Under the Light Touch Regime, the Council has designed its own procedure. The contract opportunity is divided into five lots which reflect the Services to be delivered under the Platform. The Lots are 1. Home care; 2. Live-In Care, 3. Continuing Health Care (CHC) and Complex Care for Adults and Continuing Care (CC) and Complex Care for Children; 4. Bridging Services; and 5. Extra Care.

This notice advises of the successful providers that have been added to the platform to date. Further notices will be published as new providers join the platform.

There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

To provide the ability to commission in the future, the Council may choose to add additional Lots onto the Platform during its lifetime. These lots may include Reablement, Intensive Bridging or similar described services.

New and existing Platform providers can apply for any additional lots under the Platform Agreement.

The Authority reserves the right to modify the platform during its operation.

The Authority also reserves the right to terminate the operation of the platform at any time. Please refer to the Tender documents for further information.

## **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £945,977,955

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Homecare

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

Long term intervention of care within an individual's home to support people in accordance with their care plan.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

The platform will be open for an initial period of 10 years with the option for extension up

to a further period of up to 10 years, subject to periodic reviews.

#### **II.2.14) Additional information**

The estimated aggregate value for Lot 1 over 20 years (10+10) is £476,068,579 this incorporates a 1.5% Rate rise per year, accumulative and 1.5% Population increase per year, accumulative.

### **II.2) Description**

#### **II.2.1) Title**

Lot 2 - Live in Care Services

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

24/7 care within an individual's home to support people in accordance with their care plan. Live-In Care includes the following sub-lots.

Lot 2 a. Short term Live-In Care are Live-In packages that are required for two or less weeks.

Lot 2 b. Medium term Live-In Care are Live-In packages that are required for up to four weeks.

Lot 2 c. Long term Live-In Care are Live-In packages that are required for five or more weeks.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

The platform will be open for an initial period of 10 years with the option for extension up to a further period of up to 10 years, subject to periodic reviews.

### **II.2) Description**

#### **II.2.1) Title**

Lot 3 - Continuing Health Care (CHC) and Complex Care for Adults and Continuing Care (CC) and Complex Care for Children Lot No 3

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

be eligible, individuals must:

- Live within Southampton City Council boundaries and be registered with a Southampton City GP practice. This is mandatory and both elements must apply for an individual to be eligible for this Service.
- Be found to be eligible for Continuing Healthcare (CHC) or Continuing Care (CC) by NHS Southampton City place team within Hampshire and Isle of Wight ICB, or
- Be found to be eligible for without prejudice or other temporary funding until assessment of CHC or CC eligibility is completed.

Individuals who are eligible for CHC or CC may have a range of needs and must undertake an assessment as described in the tender documentation.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

The platform will be open for an initial period of 10 years with the option for extension up to a further period of up to 10 years, subject to periodic reviews.

#### **II.2.14) Additional information**

The estimated aggregate value for Lot 3 over 20 years (10+10) is £332,656,741 this incorporates a 1.5% Rate rise per year, accumulative and 1.5% Population increase per year, accumulative

### **II.2) Description**

#### **II.2.1) Title**

Lot 4 - Bridging Services

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

There is a need to support timely discharge from hospital in an enabling way which supports and maintains the wider health system, and to ensure that people experiencing a health crisis in their own home can be supported to stay at home and recover whenever possible. This Service aims to do this by facilitating a city-wide rapid discharge from hospital, maintaining people within their own home and avoiding hospital admission.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

The platform will be open for an initial period of 10 years with the option for extension up to a further period of up to 10 years, subject to periodic reviews.

#### **II.2.14) Additional information**

The estimated aggregate value for Lot 4 over 20 years (10+10) is £30,884,903 this incorporates a 1.5% Rate rise per year, accumulative and 1.5% Population increase per year, accumulative.

### **II.2) Description**

#### **II.2.1) Title**

Lot 5 - Extra Care

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

Extra Care housing schemes are a type of 'housing with care' where residents live in their own homes, with their own tenancy. Some residents are likely to have individual packages of care set up to meet their needs. There will typically be a staff presence on site 24 hours per day. Extra Care is mainly targeted at those over 55 but may also be used to meet the needs of younger adults with physical disabilities, learning disabilities or mental health conditions.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: Yes

Description of options

The platform will be open for an initial period of 10 years with the option for extension up to a further period of up to 10 years, subject to periodic reviews.

#### **II.2.14) Additional information**

The estimated aggregate value for Lot 5 over 20 years (10+10) is £64,736,932 this incorporates a 1.5% Rate rise per year, accumulative and 1.5% Population increase per year, accumulative.

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-000305](#)

---

## Section V. Award of contract

### Lot No

1,2,3,4 & 5

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

2 October 2023

#### V.2.2) Information about tenders

Number of tenders received: 90

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Audagio Services Limited T/A Bluebird Care (New Forest & Southampton)

29a Salisbury Road, Totton

Southampton

SO40 4HX

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

8041324

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

All Care GB Limited

3 Ella Mews

London

NW3 2NH

Country

United Kingdom

NUTS code

- UKI - London

Companies House

5100341

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Allied Health Services Limited T/A Allied Healthcare

Office 4, 219 Kensington High Street,

London

W8 6BD

Country

United Kingdom

NUTS code

- UKI - London

Companies House

11696513

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Altogether Care LLP

21 Glendenning Avenue, Weymouth

Dorset

DT4 7QF

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

OC307772

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Amali Care Limited

205 Leaside Way,

Southampton

SO16 3EQ

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

14024922

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Beryl Solutions Limited

26 Galbraith Rd, Picket Piece,

Andover

SP11 6AZ

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

8377072

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care Away Limited t/a Care Support Limited

1a Claughton Road, Plaistow,

London

E13 9PN

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4401479

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Healthy Homecare Limited

43, Woodville Road, Boston,

Lincolnshire

PE21 8AR

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

8315835

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Homecare 1st Limited

Venture House, 2 Arlington Squar, Downshire Way,

Bracknell

RG12 1WA

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

11664342

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Highlands Care Solutions

4 Jasmine Court, London Road, West Kingsdown,

Sevenoaks

TN15 6BW

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

12122664

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Infinite Social Care Limited

15-17 Cumberland Place, Office 121, Cumberland House,

Southampton

SO15 2BG

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

14050601

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Mayfair Homecare Limited (Southampton Branch)

Unit 9, Pendeford Place, Pendeford Business Park, Wobaston Road,

Wolverhampton

WV9 5HD

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3633635

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mayfair Homecare Limited (Basingstoke Branch)

Unit 9, Pendeford Place, Pendeford Business Park, Wobaston Road,

Wolverhampton

WV9 5HD

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3633635

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Morepower T/A AQS Homecare

Suite 3, Warren House, 10-20 Main Road, Hockley

Essex

SS5 4QS

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2943672

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

National Care Providers Limited

5c Wordsworth Avenue, Sinfín,

Derby

DE24 9HQ

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

10023061

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Onecare Southampton Limited

46 The Avenue, Southampton,

Hampshire

SO17 1AX

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

10289621

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mears Extra Care Limited

1390 Montpellier Court, Gloucester Business Park, Brockworth,

Gloucester

GL3 4AH

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

3689426

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

MemoryJane Healthcare Limited

2 Parkview The Crescent, Netley Abbey,

Southampton

SO31 5HW

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

14057890

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Mindful Care and Support Limited

Unit A, Church Farm Business Centre, Church Lane, Nursling ,

Southampton

SO16 0YB

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

11679807

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Northcrest Healthcare Limited

Regus House, 1010 Cambourne Business Park, Great Cambourne

Cambridge

CB23 6DP

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

11830531

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Raystra Healthcare Limited

No1 Business Centre, Alvin Street,

Gloucester

GL1 3EJ

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

11701997

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sage Care Limited

Cardinal House, Abbeyfield Court, Abbeyfield Road,

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

3288501

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Selective Recruitment Limited

First Floor, Sherborne House, 119 - 121 Cannon Street,

London

EC4N 5AT

Country

United Kingdom

NUTS code

- UKI - London

Companies House

3280557

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Southvale Care Limited

Threefield House, Threefield Lane

Southampton

SO14 3LP

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

11909098

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Spectrum Continuing Care CIC

Unity 12, 9-19 Rose Road

Southampton

SO14 6TE

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

6875240

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Team Brain Injury Limited

First Floor Suite Shire Hall, High Pavement

Nottingham

NG1 1HN

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

6251793

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Third Hand Health Care Limited

Market House, 21 Lenten Street,

Alton

GU34 1HG

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

9163838

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Nobilis Care South Limited

Threefield House Threefield Lane,

Southampton

SO14 3LP

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

6473742

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Apex Primecare

Windsor House, Bayshill Road, Cheltenham,

Gloucestershire

GL50 3AT

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

4296566

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Etrum Healthcare Services Limited

Unit 2, Falcon Gate, Falcon Way, Shire Park

Welwyn Garden City

AL7 1TW

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

13582201

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Agincare UK Limited

Agincare House, Admiralty Buildings, Castletown, Portland

Dorset

DT5 1BB

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

6099679

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

New Pathways Healthcare Limited

Office 7 , Second Floor, Union House,

Andover

SP10 1PA

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

12756434

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Whispers Care Solutions Limited

First Floor 677 High Road,

London

N12 0DA

Country

United Kingdom

NUTS code

- UKI - London

Companies House

10605993

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Luv to Care Home Care Limited

53 Megan Road

Southampton

SO30 3FQ

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

12589780

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Alina Homecare Specialist Care

Manor House, Church Street, Leatherhead

Surrey

KT22 8DN

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

5705303

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Heart2Heart Home Care Services Limited

20-22 Wenlock Road

London

N1 7GU

Country

United Kingdom

NUTS code

- UKI - London

Companies House

11632625

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Agincare Live-In Care Services

Agincare House, Admiralty Buildings, Castletown

Dorset

DT5 1BB

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

11190060

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Provider Contract Award Date & Awarded Lot(s)

Agincare UK Limited - 13.02.24 - Lot 1 (Home care) , 3 (Continuing Health Care) & 4 (Bridging services)

Agincare Live-In Care Services - 01.03.2024 - Lot 2 (Live-In Care Services) & Lot 4 (Bridging services)

Alina Homecare Specialist Care - 13.03.24 - Lot 1 (Home care) & 3 (Continuing Health Care)

Audagio Services Limited T/A Bluebird Care (New Forest & Southampton) - 22.11.23 - Lot 1 (Home care) & 2 (Live-in care services)

All Care GB Limited - 29.11.23 - Lot 1 (Home care) & 2 (Live-in care services)

Allied Health Services Limited T/A Allied Healthcare - 22.11.23 - Lot 1 (Home care), 2 (Live-in care services), 3 (Continuing Health Care), 4 (Bridging Services) & 5 (Extra Care)

Altogether Care LLP -12.12.23 - Lot 1 (Home care) & 2 (Live-in care services)

Apex Primecare -24.01.24 - Lot 1 (Home care), 3 (Continuing Health Care), 4 (Bridging Services) & 5 (Extra Care)

Amali Care Limited -22.11.23 - Lot 1 (Home care) & 2 (Live-in care services)

Beryl Solutions Limited -15.11.23 - Lot 1 (Home care), 2 (Live-in care services), 3 (Continuing Health Care) & 4 (Bridging Services)

Care Away Limited t/a Care Support Limited - 17.08.23 - Lot 5 (Extra Care)

Etrum Healthcare Services Limited - 23.01.24 - Lot 1 (Home care) & 2 (Live-in care services)

Healthy Homecare Limited - 27.11.23 - Lot 1 (Home care) & 2 (Live-in care services)

Heart2Heart Home Care Services Limited - 27.03.2024 - Lot 1 (Home care)

Homecare 1st Limited - 06.10.23 - Lot 1 (Home care)

Highlands Care Solutions - 15.11.23 - Lot 1 (Home care), 2 (Live-in care services), 3 (Continuing Health Care) & 5 (Extra Care)

Infinite Social Care Limited - 09.11.23 - Lot 1 (Home care) & 2 (Live-in care services)

Mayfair Homecare Limited (Southampton Branch) - 29.11.23 - Lot 1 (Home care) & 2 (Live-in care services)

Mayfair Homecare Limited (Basingstoke Branch) - 29.11.23 - Lot 1 (Home care) & 2 (Live-in care services)

Morepower T/A AQS Homecare - 22.11.23 - Lot 1 (Home care)

National Care Providers Limited - 09.11.23 - Lot 1 (Home care) & 2 (Live-in care services)

OneCare Southampton Limited - 30.10.23 - Lot 1 (Home care) & 2 (Live-in care services)

Mears Extra Care Limited - 02.10.23 - Lot 5 (Extra Care)

MemoryJane Healthcare Limited - 02.10.23 - Lot 1 (Home care) & 2 (Live-in care services)

Mindful Care and Support Limited - 09.11.23 - Lot 1 (Home care), 3 (Continuing Health Care) & 4 (Bridging Services)

New Pathways Healthcare Limited - 07.02.24 - Lot 1 (Home care), 2 (Live-in care services) & 3 (Continuing Health Care)

Nobilis Care South Limited - 27.12.23 - Lot 1 (Home care), 2 (Live-in care services), 3 (Continuing Health Care) & 4 (Bridging Services)

Northcrest Healthcare Limited - 30.10.23 - Lot 1 (Home care) & 2 (Live-in care services)

Raystra Healthcare Limited - 09.11.23 - Lot 1 (Home care), 2 (Live-in care services), 3 (Continuing Health Care) & 4 (Bridging Services)

Sage Care Limited - 04.10.23 - Lot 1 (Home care)

Selective Recruitment Limited - 27.11.23 - Lot 1 (Home care)

Southvale Care Limited - 09.11.23 - Lot 1 (Home care), 2 (Live-in care services) & 3 (Continuing Health Care)

Spectrum Continuing Care CIC - 09.11.23 - Lot 1 (Home care), 2 (Live-in care services) &

### 3 (Continuing Health Care)

Team Brain Injury Limited - 09.11.23 - Lot 2 (Live-in care services) & 3 (Continuing Health Care)

Third Hand Health Care Limited - 30.10.23 - Lot 2 (Live-in care services) & 3 (Continuing Health Care)

Whispers Care Solutions Limited - 13.02.24 - Lot 1 (Home care), 3 (Continuing Health Care) & 4 (Bridging Services)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Procurement Review Body

London

Country

United Kingdom