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Planning

Domiciliary Care for Coventry and Warwickshire

NHS Coventry and Warwickshire Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-014985

Procurement identifier (OCID): ocds-h6vhtk-050292

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Section I: Contracting authority

I.1) Name and addresses

NHS Coventry and Warwickshire Integrated Care Board

Westgate House Market Street

Warwick

CV34 4DE

Contact

Michael Sum

Email

michael.sum1@nhs.net

Country

United Kingdom

Region code

UKG33 - Coventry

Internet address(es)

Main address

<https://www.happyhealthylives.uk/>

Buyer's address

<https://www.happyhealthylives.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domiciliary Care for Coventry and Warwickshire

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

THIS ADVERT IS FOR A MARKET ENGAGEMENT EVENT ONLY

NHS Arden and Greater East Midlands CSU on behalf of NHS Coventry and Warwickshire ICB are seeking to run a market engagement event for providers who have the relevant experience and skills to provide a Domiciliary Care Service.

A full description is provided in II.2.4.1 below.

The market engagement event shall take place on 29th April between 10.00 and 11.00 am and 2nd May between 10am and 11.00am both via Microsoft Teams (please only attend one event). Interested providers should ensure that they register their interest via the Atamis Health Family system: <https://atamis-1928.my.site.com/s/Welcome> and search for opportunity reference C352920. Providers should ensure that they complete the short survey providing their organisation's details as well as reviewing the documentation provided by the ICB for their perusal. The survey will provide the opportunity for providers both to register their interest and to provide any comments they may have regarding the draft service specification and any other aspects of the information provided by the ICB. An opportunity for providers to request a one to one to discuss the service with commissioners will also be given via completion of the survey. Providers should note that only those who complete the survey will be provided with the relevant MS teams link to attend.

II.1.5) Estimated total value

Value excluding VAT: £39,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

II.2.4) Description of the procurement

THIS ADVERT IS FOR A MARKET ENGAGEMENT EVENT ONLY

NHS Arden and Greater East Midlands CSU on behalf of NHS Coventry and Warwickshire ICB are seeking to run a market engagement event for providers who have the relevant experience and skills to provide a Domiciliary Care Service.

The aim of the contract is to provide a domiciliary care service with care as provided by CQC registered providers that are able to meet the health care needs of patients.

Domiciliary Care refers to support that is delivered to patients in their own home and is not determined by the type of accommodation they live in. This does not include:

- Residential Care Homes
- Nursing Homes

Domiciliary Care is defined as:

- Care and support delivered in a person's home.
- This includes support with personal care.
- All adult customer groups aged 18 years
- Children - to be confirmed

Care provision is usually delivered with either 1 or 2 carers with visits lasting up to one hour, for a maximum amount of 4 visits per day. This therefore amounts to a maximum of 56 care hours per week required for the patient to have care sourced under Domiciliary Care. If a patient requires extra care above this level, then this care will be sourced for on the other existing frameworks that cover this increased level of needs.

The Care Quality Commission (CQC) will be responsible for ensuring the provider meets all registration requirements.

Service description/care pathway to include:

Patients eligible for CHC funding or jointly funded with a local authority will be assessed by the ICB clinician to determine the health care needs and prescribe care accordingly on an outline assessment of needs (OAN) form. Referrals will be sent to providers from our brokerage team with the OAN attached so it is clear what care is required. Patients will reach the service from a variety of pathways, including, but not limited to:

- Discharge to assess (D2A)
- Fast track eligible patients
- CHC funded eligible patients
- Joint funded CHC eligible patients where health care needs have been identified and agreed with the local authority.

The ICB will maintain service level information for all commissioned Domiciliary Care services and will select providers using the criteria above. By doing so, the ICB will ensure that services remain sustainable and volume share is maintained across the market.

The intention of the ICB is to put in place a 4 year contract with the option to extend for up to a maximum of 2 years as a result of any process run under the Health Care Services (Provider Selection Regime) Regulations 2023 following this market engagement event. The anticipated contract value is c.£6.5m/annum, so the anticipated current total contract value over the full life of the contract (6 years if the extension were to be enacted) would be c.£39m. Please note that this is an indicative value for the purposes of this market engagement only and the ICB reserves the right to vary this value in any subsequent notice they may place.

The market engagement event shall take place on 29th April between 10.00 and 11.00 am and 2nd May between 10am and 11.00am both via Microsoft Teams (please only attend one event). Interested providers should ensure that they register their interest via the Atamis Health Family system: <https://atamis-1928.my.site.com/s/Welcome> and search for opportunity reference C352920. Providers should ensure that they complete the short survey providing their organisation's details as well as reviewing the documentation provided by the ICB for their perusal. The survey will provide the opportunity for providers both to register their interest and to provide any comments they may have regarding the draft service specification and any other aspects of the information provided by the ICB. An opportunity for providers to request a one to one to discuss the service with commissioners will also be given via completion of the survey. These will take place on the afternoon of 29th April; morning/afternoon of 30th April; morning/afternoon of 1st May; afternoon of 2nd May 2025. Sessions will be scheduled on a first come first serve basis. These will take place Providers should note that only those who complete the survey will be provided with the relevant MS teams link to attend.

II.2.14) Additional information

This market engagement and any subsequent procurement process is being/will be carried out under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to any contract which may be entered into following this market engagement event, nor do they apply to any aspect of the market engagement event itself. In addition, neither the ICB or the CSU shall be bound to carry out any act, in particular to carry out a procurement process of any sort (whether described in the Health Care Services (Provider Selection Regime) Regulations 2023 or not), as a result of this Market Engagement Event.

II.3) Estimated date of publication of contract notice

15 June 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No