

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014984-2026>

Planning

Concessions Scheme Systems, Scheme Management and Card Fulfilment Services

Transport for London

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014984

Procurement identifier (OCID): ocds-h6vhtk-051b4a ([view related notices](#))

Published 18 February 2026, 5:03pm

Scope

Description

Transport for London (TfL) is conducting Preliminary Market Engagement with suppliers who can deliver services relating to London's Concessionary Travel System Development and/or Card Fulfilment/Bureau services.

Available to suppliers at this stage of the engagement process, are 2 documents. First, a Market Brochure which provides information around TfL's current delivery of the Concessionary Travel Scheme and second a Market Sounding Questionnaire (MSQ), which is the format in which suppliers can respond to this notice. Please note, this is not a call for competition. To obtain these documents please reach out to reecechasey@tfl.gov.uk.

TfL is currently solution agnostic and has not defined a procurement route, the purpose of this process is to help inform TfL's strategy to deliver the outcomes of the requirements.

To submit a response to the MSQ, please do this through SAP Ariba, using the link provided within the documentation. For any queries relating to SAP Ariba registration (which takes roughly 5 minutes) please contact: Ariba_Supplier_Enablement@tfl.gov.uk

Total value (estimated)

- £12,000,000 excluding VAT
- £14,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2028 to 30 January 2033
- Possible extension to 30 January 2035
- 6 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 30200000 - Computer equipment and supplies
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom
-

Engagement

Engagement deadline

17 March 2026

Engagement process description

The current stage of engagement is in the form of written responses to this notice through an MSQ document. Please reach out to reecechasey@tfl.gov.uk to obtain a copy of the Market Brochure and MSQ document.

The questionnaire contains a set of questions which will help TfL inform our future strategy. The engagement process may advance into one-to-one meetings with suppliers or virtual/in-person sessions to gain further information, from both a buyer and supplier perspective.

Both clarification questions and responses can be submitted through SAP Ariba, a full timeline for this stage of the Preliminary Market Engagement process can be found within the MSQ.

Submission

Publication date of tender notice (estimated)

30 November 2026

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: reecechasey@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government