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Planning

## **Concessions Scheme Systems, Scheme Management and Card Fulfilment Services**

Transport for London

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014984

Procurement identifier (OCID): ocds-h6vhtk-051b4a ([view related notices](#))

Published 18 February 2026, 5:03pm

### **Scope**

### **Description**

Transport for London (TfL) is conducting Preliminary Market Engagement with suppliers who can deliver services relating to London's Concessionary Travel System Development and/or Card Fulfilment/Bureau services.

Available to suppliers at this stage of the engagement process, are 2 documents. First, a Market Brochure which provides information around TfL's current delivery of the Concessionary Travel Scheme and second a Market Sounding Questionnaire (MSQ), which is the format in which suppliers can respond to this notice. Please note, this is not a call for competition. To obtain these documents please reach out to [reecechasey@tfl.gov.uk](mailto:reecechasey@tfl.gov.uk).

TfL is currently solution agnostic and has not defined a procurement route, the purpose of this process is to help inform TfL's strategy to deliver the outcomes of the requirements.

To submit a response to the MSQ, please do this through SAP Ariba, using the link provided within the documentation. For any queries relating to SAP Ariba registration (which takes roughly 5 minutes) please contact: [Ariba\\_Supplier\\_Enablement@tfl.gov.uk](mailto:Ariba_Supplier_Enablement@tfl.gov.uk)

## **Total value (estimated)**

- £12,000,000 excluding VAT
- £14,400,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 February 2028 to 30 January 2033
- Possible extension to 30 January 2035
- 6 years, 11 months, 30 days

## **Main procurement category**

Services

## **CPV classifications**

- 30200000 - Computer equipment and supplies
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UK - United Kingdom

## **Engagement**

### **Engagement deadline**

17 March 2026

### **Engagement process description**

The current stage of engagement is in the form of written responses to this notice through an MSQ document. Please reach out to [reecechasey@tfl.gov.uk](mailto:reecechasey@tfl.gov.uk) to obtain a copy of the Market Brochure and MSQ document.

The questionnaire contains a set of questions which will help TfL inform our future strategy. The engagement process may advance into one-to-one meetings with suppliers or virtual/in-person sessions to gain further information, from both a buyer and supplier perspective.

Both clarification questions and responses can be submitted through SAP Ariba, a full timeline for this stage of the Preliminary Market Engagement process can be found within the MSQ.

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## **Submission**

### **Publication date of tender notice (estimated)**

30 November 2026

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## **Contracting authority**

## Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: [reecechasey@tfl.gov.uk](mailto:reecechasey@tfl.gov.uk)

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government